Sprint® Service

Palm® Centro™ Smart Device

Getting Started Guide

sprint.com

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Introduction

In This Section

- About This Guide
- What You Need

About This Guide

This guide provides an overview of the key features and functionality of your Palm Centro™ smart device. It can help you get started with using your device's most popular and most important features.

Where to Learn More

For a Quick Introduction

- **Quick Tour:** The Quick Tour introduces you to many of your Centro device's features. It is already installed on your device, and you can open it anytime. Press **Applications** , and then select **Quick Tour** .

While Using Your Device

- **User Guide:** The *User Guide* provides complete information on using your device, including descriptions of advanced features not included in this *Getting Started Guide*. The *User Guide* is located on your Palm Software Installation CD. You can also download a copy of the *User Guide* at palm.com/us/support/centro/centro_sprint.

  A copy of the *User Guide* is also right on your device screen. Press **Applications** , select **My Centro** , select the **Support** tab, and then select **User Guide**.
- **Tips:** Many of the built-in applications include helpful tips for getting the most out of your device. To view these tips, open an application, press **Menu** , select **Options**, and then select **Tips**.
- **Information:** Many screens have a **Tips** icon in the upper-right corner. Select the Tips icon to learn about the tasks you can perform in that dialog box.

- **Online support from Palm:** For up-to-date downloads, troubleshooting, and support information, go to palm.com/us/support/centro/centro_sprint.
- **Setup help:** If you need help with setup, call 1-866-750-PALM (7256). This service is FREE within 90 days of purchase. Our support staff can help you set up your device and get you up and running. We can best assist you if your device is fully charged and you call from a phone other than your Centro device.

If You Need More Information

- **Windows Vista™ users:** For information on using your device and desktop software with Windows Vista™, visit palm.com/windowsvista.
- **Books:** Many books on Palm OS® by ACCESS devices are available in local or online book retailers (look in the computers section), or visit palm.com/us/support/centro/centro_sprint.
- **Online forums:** Consult online Centro device user discussion groups to swap information and learn about topics you may find nowhere else. Visit palm.com/us/support/centro/centro_sprint for details.

Contacting Sprint

Visiting the Sprint Web Site

You can get up-to-date information on Sprint services and options by signing on to the Sprint Web site at sprint.com.

When you visit Sprint online, you can:

- Review coverage maps.
- Learn how to use voicemail.
- Access your account information.
- Purchase accessories.
- Add more options to your service plan.
- Check out frequently asked questions.
- And more.

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- On your device, press **Phone** [ ]; enter ***2**, and then press **Talk** [ ].
- Sign on to your account at sprint.com.
- Call toll-free at 1-800-SPRINT1 (1-800-777-4681) (consumer customers),
  –or–
  1-800-927-2199 (business customers).
- Write to Sprint Customer Service, P.O. Box 8077, London, KY 40742.

Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge and you will be billed for air time.

- Press **Phone** [ ], enter **411**, and then press **Talk** [ ].

Sprint Operator Services

Sprint Operator Services provides assistance when you are placing collect calls or placing calls billed to a local telephone calling card or third party.

- Press **Phone** [ ], enter **0**, and then press **Talk** [ ].

For more information or to see the latest in products and services, visit Sprint online at sprint.com.

What You Need

Your Palm Centro™ smart device box contains the following:

Hardware

- Centro smart device.
- Rechargeable battery.
- AC charger.
- USB sync cable.
- Sprint charger adapter.

Software

- Palm Software Installation CD (includes desktop synchronization software and links to bonus software for your device).

You'll also need the following items to complete the installation and activation:

- An activated Sprint service plan.
- A location with wireless coverage for your device.
- An electrical outlet.
- The computer with which you want to synchronize your personal information.

Documentation

- *Read This First* setup poster.
- *Welcome to Sprint* brochure.
- *Getting Started* guide.
- *Setting Up Email* booklet.
- *Experience Sprint Power Vision* guide.
- Terms & Conditions.
- Warranty and Software License Agreement.

Creating Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint Power Vision account. To ensure that no one else has access to your information, you need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password to use to sign on to **sprint.com** and to use when calling Sprint Customer Service. To create your username and password, visit **sprint.com**, click **Need to register for access?**, and follow the online instructions. If you are not the account owner (if someone else pays for your Sprint service), you can also get a sub-account password at **sprint.com**.

Voicemail Password

You'll create your voicemail password when you set up your voicemail. See "Using Voicemail" on page 34.

Sprint Power Vision Password

With your Centro device, you may elect to set up a Sprint Power Vision password. This optional password can be used to authorize the purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information or to change your passwords, sign on to **sprint.com** or call Sprint Customer Service at 1-800-SPRINT1 (1-800-777-4681).

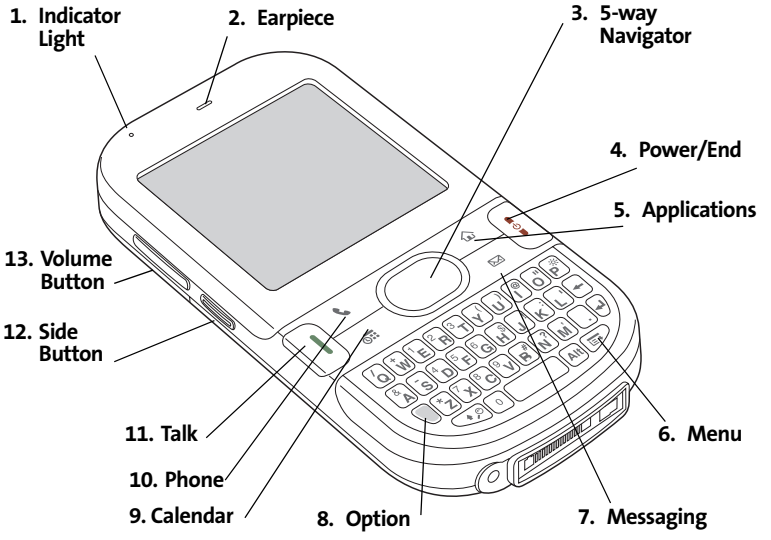
Device and Phone Basics

In This Section

- Your New Centro Smart Device
- Inserting the Battery
- Charging the Battery
- Turning Your Device On and Off
- Moving Around the Device Screen
- Using the Keyboard
- Opening Applications
- Using the Phone
- Resetting Your Device

Your New Centro Smart Device

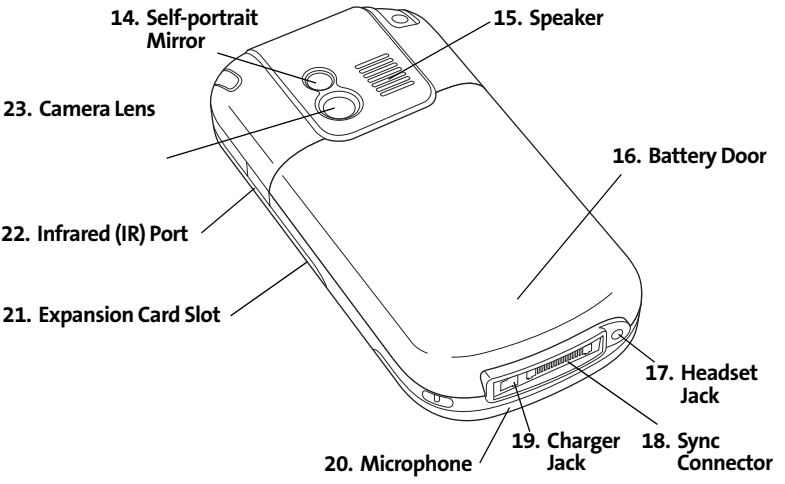
Your Device's Features: Front View



1. **Indicator Light** provides the status of your device's battery. Red indicates that your device is charging and green indicates that your device is fully charged.
2. **Earpiece** serves as the speaker on your device when you are not using the speakerphone feature or a headset.

3. **5-way Navigator** gives you one-handed access to moving around the device screen and selecting options. See “Moving Around the Device Screen” on page 18 for instructions.
4. **Power/End** turns the device’s phone on and off, wakes up and turns off the screen, and hangs up calls.
5. **Applications** opens Applications view.
6. **Menu** opens the application menus.
7. **Messaging** opens the Messaging application.
8. **Option** activates the secondary function of a key or button. See “Using the Keyboard” on page 23 for details.
9. **Calendar** opens the Calendar application.
10. **Phone** opens the Phone application.
11. **Talk** dials when a phone number is selected or entered, and answers an incoming phone call.
12. **Side Button** records voice memos by default, and performs context-sensitive actions when an application is open, such as playing or pausing MP3 files in the Pocket Tunes™ application. You can also reassign this button to open your favorite application.
13. **Volume Button** adjusts the earpiece, speaker, and ringer volume levels.

Your Device's Features: Back View

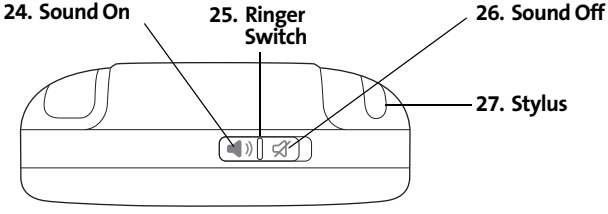


14. **Self-portrait Mirror** enables you to take a picture of yourself.
15. **Speaker** plays ringtones and alarms, and serves as the speaker for the speakerphone feature and audio playback.
16. **Battery Door** slides down to provide access to the battery compartment.
17. **Headset Jack** enables you to connect a hands-free headset. Use only headsets that are compatible with your device.
18. **Sync Connector** enables you to attach the USB sync cable to your device.
19. **Charger Jack** enables you to attach the AC charger to your device.
20. **Microphone** serves as the mouthpiece on your device's phone.

21. **Expansion Card Slot** allows you to expand the capabilities of your device using a microSD card.
22. **Infrared (IR) Port** uses infrared technology to transmit information to and receive information from other infrared-enabled devices that use compatible software.
23. **Camera Lens** enables you to take pictures using the built-in camera.

Note:	Your device's speaker includes a large magnet, so be sure to keep your device away from credit cards or other items that could become demagnetized.

Your Device's Features: Top View

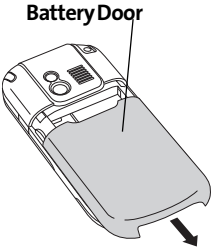


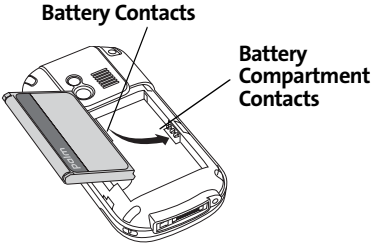
24. **Sound On** turns on the ringer and all other sounds, including alarms and music, when the Ringer switch is set to this position.
25. **Ringer Switch** controls the ringer setting.
26. **Sound Off** silences the ringer and turns off all other sounds, including alarms and music, when the Ringer switch is set to this position.
27. **Stylus** allows you to tap options on your device's screen. To use the stylus, slide it out of the slot and hold it as you would a pen or pencil.

Inserting the Battery

WARNING:	Use only Sprint-approved or manufacturer-approved batteries and chargers with your device. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk of your device overheating, catching fire, or exploding, which may result in serious bodily injury, death, or property damage.

1. Gently press down on the **Battery Door**, and then slide the door downward to remove it from your device.





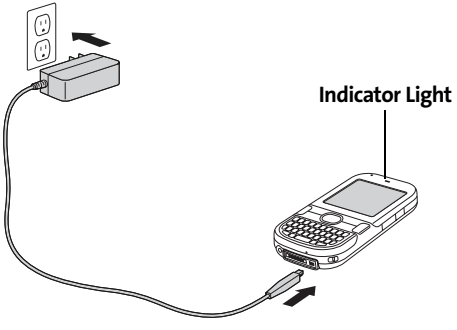
2. Align the battery contacts with the battery compartment contacts.
3. Insert the battery into the compartment, and then press it into place.
4. Slide the battery door onto the back of the device until it clicks into place.
5. Follow the onscreen instructions to set up your device.

Tip:	Buy an extra battery as a spare for long trips or heavy data use. Visit **palm.com/us/support/centro/centro_sprint** or **sprint.com** to purchase batteries that are approved by Sprint and that are compatible with your device.

Charging the Battery

The battery comes with a sufficient charge to complete the setup process and activate your phone. After activation, we recommend charging your device for three and a half hours to give it a full charge. See “Maximizing Battery Life” in the *User Guide* for tips on maximizing the life of your device’s battery.

1. Plug the AC charger into a wall outlet.
2. Connect the charger cable to the charger jack on the bottom of the device. Make sure the arrow on the connector is facing up, toward your device’s screen.
3. To confirm that your device is charging, check the indicator light.
   - Red indicates that your device is charging.
   - Green indicates that your device is fully charged.



If the battery is fully drained, it may take a few moments for the indicator light to turn on while the battery is charging.

The onscreen battery icon displays the power status:

- **Full battery** : Battery is not connected to a wall outlet and is fully charged.
- **Partial battery** : Battery is not connected to a wall outlet and has some power but is not fully charged.
- **Almost-empty battery with red at the bottom** : Battery needs to be charged immediately.

Note:	Your device's indicator light blinks red when the battery needs to be charged.

- **Red lightning bolt** : Battery is connected to a wall outlet and is charging.
- **Green lightning bolt** : Battery is connected to a wall outlet and is fully charged.

Tip:	To see exactly how much power is left in your battery, tap the onscreen battery icon.

Using a Sprint Charger Adapter

If the connector on your Sprint-approved 1 Amp AC charger or vehicle charger doesn't fit into the connector on the bottom of your device, use the included Sprint charger adapter.

WARNING:	Use only with 1 Amp AC chargers distributed by Sprint for your device. Using any unapproved AC charger may destroy the AC charger and cause a fire.

1. Plug the AC charger into a power source.
2. Connect the Sprint charger adapter to the charger jack on bottom of the device.
3. Connect the charger cable to the Sprint charger adapter.
4. Charge your device as described earlier.

Battery Life

Battery life depends on individual use. Consumption factors include signal strength, speakerphone use, and use of wireless features.

If the battery drains to the point where your device doesn't turn on, the device stores your information safely until you recharge the battery. To avoid draining the battery, we recommend that you charge and synchronize your device every day, especially if you use the wireless features of your phone often.

Note:	Using your device's phone has an effect on the battery life. You can extend the battery life by turning off your device's phone while using the organizer features. In any case, regular charging is recommended for optimal performance.

Turning Your Device On and Off

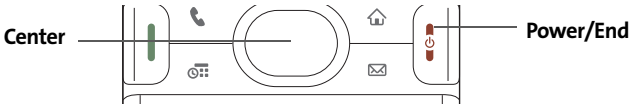
Note:	Throughout this guide the term *device* is used to describe your smart device and its physical attributes. The term *phone* is used to describe the feature of your smart device that enables you to connect to the Sprint National Network.

You can turn on your device screen and your phone independently. For example, the device screen can be off while the phone is on, or the device screen can be on while the phone is off. You can also have both the device screen and the phone turned on or off at the same time.

Waking Up the Screen

When your device screen is off, you need to wake up the screen.

1. Press and release **Power/End** to wake up the screen.



2. Press **Center** to turn off **Keyguard**. For more information about turning **Keyguard** on and off, see “Locking Your Keyboard (Keyguard)” on page 86.

3. Press and release **Power/End** to turn off the screen.

Note:	You can also press any of the application quick buttons on the front of your device to wake up the screen and to go directly to the application associated with that button.

Turning Your Device's Phone On and Off

When your phone is on, it is connected to the Sprint National Network (provided you are in a coverage area), so that you can make and receive phone calls and use wireless services, such as email, messaging, and the Web browser. During initial setup, your phone is on by default, so you can use wireless services right away.

If you turn off your phone, you can still use the organizer features such as Contacts and Calendar, as well as the media features such as the Pocket Tunes™ music application and Pics&Videos. This is sometimes referred to as *flight mode* and is ideal for using your device on airplanes and for maximizing battery life.

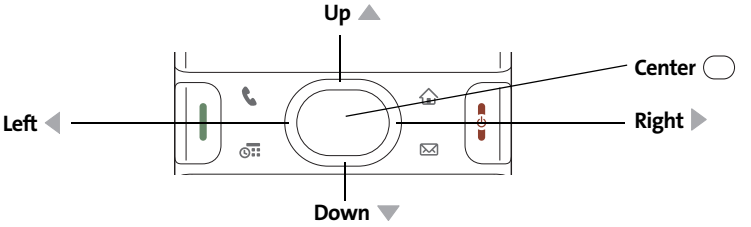
1. Wake up the screen.
2. Press and hold **Power/End** . (You hear a series of ascending tones and see a "Welcome" screen. When your device locates a signal, "Sprint" and the signal-strength icon appear at the top of the **Phone** application screen, indicating that you can use the phone and Internet features, if they are supported by the local network.)
3. Press and hold **Power/End** again to turn off your phone. (You hear a series of descending tones and see a "Powering off" screen. When your phone is off, "Phone Off" appears at the top of the **Phone** application screen. You can still use the nonwireless features of your device, such as Contacts, Calendar, Tasks, and Memos.)

Moving Around the Device Screen

To move around the screen on your Palm Centro™ smart device, you can use the **5-way navigator** for one-handed navigation, or you can tap items on the screen with the stylus. With use, you can find your own favorite way to scroll, highlight, and select menu items.

Note:	Some third-party applications may not work with the **5-way**, and you must use the stylus instead. In this guide, arrow icons are used to indicate directions on the **5-way**. These arrows are different from any onscreen scroll arrows or pick-list arrows.

The **5-way** includes **Right**, **Left**, **Up**, **Down**, and **Center** buttons.



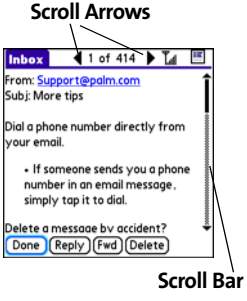
Scrolling Through Screens

As on a computer, you scroll on the Centro device to move from field to field or page to page, or in some cases to highlight an item or option in a list.

The behavior of the **5-way** for list screens and entry screens varies by application. Here are some general scrolling tips that apply to most applications:

- Press **Right**, **Left**, **Up**, and **Down** on the **5-way** to move to the next field, button, or action in that direction.
- In list screens, press and hold **Up** or **Down** to scroll one screen at a time.
- Press **Option** and **Up** or **Down** to scroll to the next page of information within the current record (see "Using the Keyboard" on page 23).
- When inside a text field, press **Right** or **Left** to scroll to the next character or word, and press **Up** or **Down** to scroll between lines.

You can also scroll using the stylus. Tap an onscreen scroll arrow, or drag the slider of an onscreen scroll bar.



Highlighting and Selecting Items

On most screens, one item—a button, a list entry, or a check box—is highlighted by default. The highlight identifies which item is affected by your next action. Use the **5-way** to move the highlight from one item to another before opening or selecting it.

The highlight can take one of two forms, depending on what is highlighted:

- **Border glow:** When an onscreen button (**OK**, **Cancel**, etc.) or pick list is highlighted, the button acquires a glow around its border.
- **Colored background:** When a phone number, text, an email address, or a Web link is highlighted, the item appears as white text against a colored background.

After highlighting an item, you can select or activate it by pressing **Center** or by tapping the item with the stylus.

Highlighting Text

You can use the stylus to highlight text on the screen.

- Tap and drag the stylus across the text you want to highlight.
- To highlight a word, double-tap it.
- To highlight a paragraph, triple-tap it.

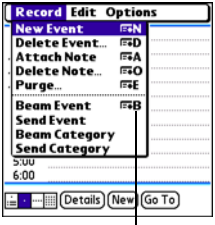
Accessing Command Buttons

In most applications, command buttons such as **New**, **OK**, and **Details** appear at the bottom of the screen. In many cases, you can jump directly to these buttons instead of scrolling to them. The **5-way** controls vary according to the application, but here are some general rules that apply to most applications:

- From a list screen, such as the **Contacts** list or **Memos** list, press **Right** or **Down** to jump to the first button.
- From a screen where you create or edit entries, such as **Edit Contacts**, press **Center** to jump to the first button.
- From a dialog box, such as **Edit Categories**, press **Up**, **Down**, **Right**, or **Left** to scroll to the buttons.

Selecting Menu Items

Many applications have menus to provide access to additional features. These menus are usually hidden from view, but they appear when you press **Menu**. To get the most out of your device, it's a good idea to familiarize yourself with the additional features available through the various application menus.



Menu Shortcut

1. Press **Menu** to open an application's menus.
2. Press **Right** and **Left** to switch between menus.
3. Press **Up** and **Down** to highlight a menu item.
4. Press **Center** to select the menu item, or press **Menu** to close the menus and cancel your selection.

Tip:	Most menu items have menu shortcuts listed in the menu. To use a menu shortcut, press **Menu** plus the shortcut letter. You don't have to see the menu item to use the menu shortcut. For example, when you're in Calendar, you can press **Menu** + **N** to create a new event.

Selecting Options in a Pick List

A range of options is often presented in a type of menu called a pick list, which can be identified by a downward-pointing arrow. Pick lists are different from the application menus previously described. The application menus give you access to additional features, and pick lists enable you to select the contents for a particular field.

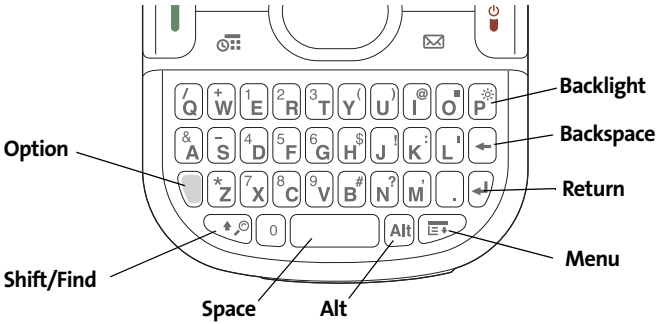
You can select an option from a pick list with the **5-way** or the stylus:

- Use the **5-way** to highlight the pick list, and then press **Center** to display the items in the list. Press **Up** and **Down** to highlight the item you want, and then press **Center** to select the highlighted item. To exit the pick list without making a selection, press **Left** or **Right**.

- Use your stylus to tap the pick list, and then tap the item you want from the list. To exit the pick list without making a selection, tap outside the list.

Using the Keyboard

When using the keyboard, most people find it easiest to hold the device with two hands and use the tips of both thumbs to press the keys.



The **Backspace**, **Return**, **Space**, and **Shift** keys, as well as the letter keys, work in the same way as do those found on any computer keyboard. In addition, your device offers several special function keys.

Key	Function
Option	When pressed in conjunction with a second key, gives that key an alternate function. For example: • **Option** + **<any lettered key>** enters the symbol or number displayed at the top of the key. • **Option** + **<any quick button>** opens a secondary application (see "Using the Quick Buttons" on page 26). • **Option** + **Shift/Find** opens the **Find** feature. • **Option + Menu** dims the device screen.

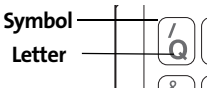
Key	Function
Alt	When pressed in conjunction with a second key, displays a variety of alternate characters that can be entered using that key. See “Using the Keyboard” on page 23 for details.
Menu	Opens application menus. See “Selecting Menu Items” on page 21 for details.

Tip:	The Centro smart device includes a keyboard backlight that turns on and off when the screen turns on or off. Press **Option** + **P** to adjust screen and keyboard backlight brightness. You can also set the backlight to dim or turn off when an active call lasts longer than a specified period of time. See the *User Guide* for details.

Entering Lowercase and Uppercase Letters

- To enter lowercase letters, press the desired keys.
- To enter an uppercase letter, press **Shift/Find** , and then press a letter key. You don’t need to press and hold **Shift/Find** while entering uppercase letters. When Shift is active, an up arrow ⬆ appears in the lower-right corner of the screen.
- To turn Caps Lock on, press **Shift/Find** twice. To turn it off, press **Shift/Find** once. When Caps Lock is on, an underlined up arrow ⇪ appears in the lower-right corner of the screen.

Entering Numbers, Punctuation, and Symbols



Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:

- Press **Option** , and then press the key with the desired character shown above the letter. You don't need to press and hold **Option** while pressing the second key. When Option is active, the symbol appears in the lower-right corner of the screen.
- To turn Option Lock on, press **Option** twice. To turn it off, press **Option** once. When Option Lock is on, the symbol appears in the lower-right corner of the screen.

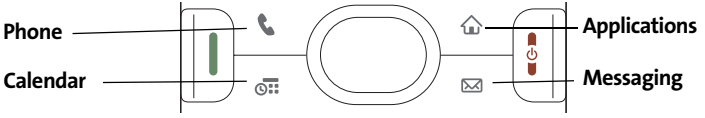
Tip:	Some application views automatically default to Option Lock, such as the **Dial Pad** view of the **Phone application**, or the **Calculator**. In this case, you do not need to press **Option** to enter numbers.

Opening Applications

When you open an application using either a quick button or **Applications** view, you automatically close the application you were previously using.

Using the Quick Buttons

The front of the Centro device has three buttons that you can use to open applications. The fourth button opens **Applications** view, which allows you to open all the applications on your device (see “Using Applications View” on page 27).



Each of the three application quick buttons can be used to open two applications. To open a button’s primary application—as indicated by the graphic on the button—simply press the button. To open a button’s secondary application, press **Option** , and then press the quick button.

Note:	Pressing any of the quick buttons or the **Applications** button automatically wakes up your device screen. See “Waking Up the Screen” on page 16.

Button	Primary Application	Secondary Application
	Phone	+ Web
	Calendar	+ World Clock
	Messaging	+ Email

Using Applications View

You can access all available applications through **Applications** view.

1. Press **Applications** .
2. Use the **5-way** to highlight the application you want to open.
3. Press **Center** to open the selected application.

In **Applications** view, you can also do any of the following:

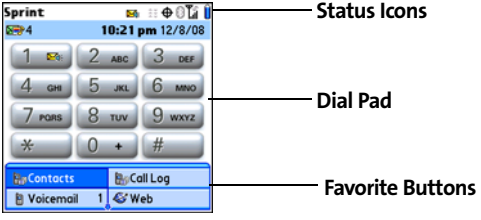
- Press **Applications** repeatedly to cycle through various categories of applications.
- Enter the first few letters of the application's name to highlight it. For example, if you enter "p," it highlights **Phone**; if you then enter "r," it highlights **Prefs**. If you pause and then enter "r," it highlights the first application that starts with "r."

Tip:	You can also press and hold **Applications** from any screen on your device to select from a list of your most recently used applications.

Using the Phone

Opening the Phone Application

- Press **Phone** to open the **Main** view of the **Phone** application.

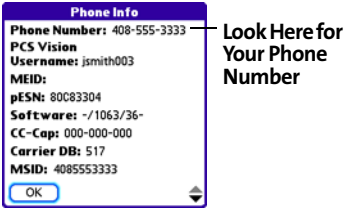


Checking Signal Strength and Phone Status

You can monitor the status of your device's signal strength and several other items, using the icons in the title bar of the **Phone** application. See the *User Guide* for details.

What's My Phone Number?

1. Make sure your phone is on (see "Turning Your Device's Phone On and Off" on page 17 for information).
2. Press **Phone**.
3. Press **Menu**.
4. Select **Options**, and then select **Phone Info**.



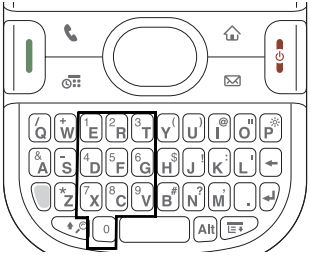
Making Calls

Your device offers several options for making phone calls. As you become familiar with your device, you'll discover which method you prefer.

Dialing Using the Onscreen Dial Pad

1. Press **Phone** [ ].
2. Enter the phone number by tapping the onscreen **Dial Pad** with the stylus.
3. Tap **Dial**, press **Talk** [ ], or press **Center** ( ) to dial.

Dialing From the Keyboard



1. Press **Phone** [ ].
2. Press the numbered keys to enter the phone number. (You don't need to press **Option** .)
3. Press **Talk** [ ] to dial.

Dialing by Contact Name

You need to have names and numbers in your contact list before you can dial a call by using a contact name (see "Adding a Contact" on page 53). You can also import names and numbers by synchronizing (see "Synchronizing Information—The Basics" on page 50).

1. Press **Phone** [ ].
2. Select the **Contacts** favorite button.
3. Using the keyboard, start entering one of the following for the contact you want to call:
   - First name (JOH for John).
   - Last name (SMI for Smith).
   - First initial and last name (JSM for John Smith).

   For example, entering SM might display Smilla Anderson, John Smith, and Sally Martin. Entering JSM finds only John Smith.

Characters You Enter Appear Here

4. Select the *number* you want to call, and press **Talk** [ ] to make the call.

Tip:	**To see more information for a contact, highlight the name and press Center on the 5-way. To restart your search, press Backspace to delete letters you've entered, or select Cancel to return to Main view.**

Dialing With a Speed-Dial Favorite Button

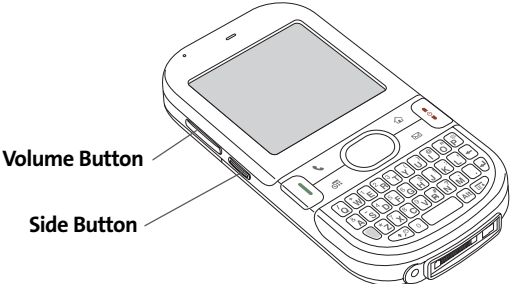
For information on speed-dial favorite buttons, see “Defining Favorite Buttons” on page 40.

1. Press **Phone** [ ].
2. Press **Down** ▼ to access your favorite buttons.
3. Use the **5-way** ◯ to highlight the desired speed-dial favorite button. (Speed-dial favorite buttons are indicated by the icon.)
4. Press **Center** ◯ or tap the speed-dial favorite button to dial the number associated with the selected button.

Tip:	To view more favorite buttons, press **Right** or **Down** on the **5-way**. If the highlighted favorite was added from **Contacts**, press **Space** to view all numbers associated with that contact.

Adjusting Call Volume

- While a call is in progress, press the **Volume** button on the side of your device to adjust the call volume.



Receiving Calls

To receive calls, your device's phone must be on. This is different from having only the screen turned on (see "Turning Your Device's Phone On and Off" on page 17). When your phone is off, your calls go to voicemail.

Answering Calls

- Press **Talk** .

  –or–

  Using the **5-way** , select the onscreen **Answer** button.

  –or–

  If the headset is attached, press the headset button.

Sending Calls to Voicemail

- Press **Power/End** .

  –or–

  Using the **5-way** , select the onscreen **Ignore** button.

  –or–

  Using the **5-way** , select the onscreen **Ignore with Text** button. This option sends the call to voicemail and opens a text message addressed to the caller.

Tip:	**Do not press Power/End to ignore a call-waiting alert; this hangs up your active call (the call-waiting alert then changes to an incoming-call alert). Use the 5-way method instead.**

Adjusting Ringer Volume

- When you are not on a call, press the **Volume** button on the side of your device to adjust the ringer volume, and then press the **Side** button to confirm the change.

Silencing the Ring of an Incoming Call

- Press any key on your device except **Talk** , **Power/End** , or **Center** .

  –or–

  To immediately silence all system sounds including the ringer, slide the **Ringer** switch to **Sound Off** (see “Silencing Sounds” on page 84).

If music is playing and a call arrives, the phone rings softly and the music automatically pauses. The music resumes if you ignore the call; if you answer the call, the music resumes when you hang up.

Using Voicemail

Setting Up Your Voicemail

1. Make sure your phone is turned on (see "Turning Your Device's Phone On and Off" on page 17).
2. Press **Phone** [ ].
3. Press and hold **1**, or select the **Voicemail** favorite button, to call the automated voicemail system.
4. Follow the voice prompts to set up your voicemail.

Retrieving Your Voicemail Messages

1. Press **Phone** [ ].
2. Press and hold **1** to dial the voicemail system, or select the **Voicemail** favorite button.
3. Enter your voicemail password by using the keyboard, or select **Extra Digits** if you defined this option (see "Defining Favorite Buttons" on page 40 for details on defining extra digits). Remember that you do not need to press **Option** to enter numbers, an asterisk (*), or a pound sign (#) during a call.

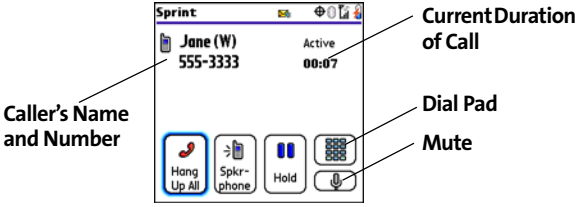
Tip:	If the **Voicemail** icon appears in the title bar of the **Main** view of the **Phone** application, you can select this icon to retrieve your voicemail.

Accessing Your Voicemail From Another Phone

1. Dial your wireless phone number.
2. Press ***** when your voicemail answers.
3. Enter your password, and then press **#**.

What Can I Do When I'm On a Call?

When you make or receive a call, **Active Call** view appears. Use the **5-way** to access the onscreen buttons in this view.



The onscreen buttons in **Active Call** view perform the following functions:

Ends the call immediately. You can also press the headset button (if the headset is attached).

Turns on the speakerphone. When the speakerphone is on, you can take the device away from your ear and use other features during a call. For example, you can check your calendar or look up contact information.

Turns off the speakerphone when it is on.

Replaces the **Spkr-phone** button when a Bluetooth® hands-free device, such as a headset or car kit, is attached. Select this button to transfer the call from the Bluetooth hands-free device to the built-in earpiece.

Places the current call on hold.

Enables you to make another call while the first call is on hold. For information on making a second call, see the *User Guide*.

Opens the **Dial Pad** so you can manually dial additional numbers, such as an extension or a response to a voice prompt.

Dials any extra digits (such as a password or an extension) that you assigned to a favorite button. This button replaces the **Dial Pad** button during outgoing calls to numbers that include predefined extra digits. See “Defining Favorite Buttons” on page 40 for information on defining extra digits.

Mutes the microphone so that you cannot be heard.

Tip:	To avoid accidentally activating onscreen buttons while holding the device to your ear, you can disable the screen’s touch-sensitive feature during active calls (see “Locking Your Screen” on page 87).

Ending a Call

Do one of the following to end a call:

- Press **Power/End** .
- Select **Hang Up All**.
- Press the button on the headset (if the headset is attached).

Note:	If the **End Call** dialog box appears, select **OK** to continue.

Tip:	When a call lasts longer than two minutes, the screen dims. Press any key except **Power/End** to restore the screen brightness, and then press **Power/End** to hang up the call. Be careful not to press **Power/End** to wake up the screen, because this will accidentally end the call.

Saving Phone Numbers

After you complete an outgoing call to a number that is not in your **Contacts** list, you are prompted to add the number to your **Contacts** list. You are also prompted to add new numbers from incoming calls with caller ID.

- To create a new contact entry for this number, select **Create a New Contact**, and enter the contact's information.
- To add this number to an existing contact entry, select **Add to a Contact** and then select the contact. The number is pasted into the first available phone number field for that contact.
- To decline adding this number, select **Cancel**.
- To disable the **Add New Number** prompt, check the **Don't ask me this again** box.

Tip:	You can re-enable the **Add New Number** prompt if you've disabled it. In the **Phone** application, press **Menu**, select **Options**, and then select **Phone Preferences**. Check the **Ask to add unknown phone numbers after calls** box.

Answering a Second Call (Call Waiting)

When you are on a call, you can receive a second call. When the second call comes in, you hear a call-waiting tone and the **Call Waiting** dialog box appears. You can do any of the following to handle the second call:

- To place the current call on hold and answer the new call, press **Talk** or use the **5-way** to select **Answer**.
- To send the new call to voicemail, use the **5-way** to select **Ignore**.
- To send the new call to voicemail and send the caller a text message, use the **5-way** to select **Ignore with Text**.
- To hang up the current call and answer the new call, press **Power/End**. When the incoming call message reappears, select **Answer** or press **Talk**.

Tip:	**Once you have answered a second call, to switch back and forth between the original call and the call you answered, use the 5-way to select Swap.**

Note:	**When you answer a second call and then select the Hang Up All button, it ends both calls. In this situation, if the first caller has not yet hung up the phone, the Sprint National Network automatically redials your number from the first caller's number and you see an incoming call alert. You can answer to continue your call with the first caller.**

Using Sprint Voice Command

If you subscribe to the Sprint Voice Command service, you can call a number by just saying a name. (There is a monthly charge for this service.)

To activate Sprint Voice Command:

1. Make sure your phone is turned on (see "Turning Your Device's Phone On and Off" on page 17).
2. Press **Phone** [ ].
3. Press *****, press **2**, and then press **Talk** [ ] to contact Sprint Customer Service and sign up.

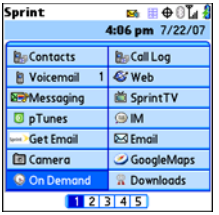
To use Sprint Voice Command, you must set up your personal address book.

1. From the **Main** view of the **Phone** application, press *****, and then press **Talk** [ ]. Follow the system prompts. (You'll hear a tone, followed by the prompt "Ready.")
2. Say "Add Name" to begin setting up your Personal Address Book, and then follow the voice prompts.

To make a call with Sprint Voice Command

1. From the **Main view** of the **Phone** application, press *****, and then press **Talk** [ ]. (You'll hear a tone followed by the prompt "Ready.")
2. After the prompt, say "Call" and the name you've assigned to the number you want to call. (Your request repeats and you are asked to verify it.)
3. Say "Yes" to dial the call. Say "No" to cancel.

Defining Favorite Buttons



Your device provides 70 programmable favorite buttons for quick access to common tasks such as dialing a phone number (speed dial); opening an application; accessing a Web page; addressing a text, email, or Picture Mail message; or accessing voicemail.

Sprint may preset favorite buttons on your device that are customized for their services. You can customize all favorite buttons except Voicemail—either delete and reassign existing favorite buttons or create new ones—to perform any of the supported tasks.

Creating a Speed-Dial Favorite Button

1. Press **Phone** [ ].
2. Use the **5-way** ◯ to select a blank favorite button.

Tip:	If there are no blank favorite buttons on the current Favorites page, press **Right** on the **5-way** to scroll through the other pages.

3. Enter a label for the favorite.
   - If the entry is for an existing contact, select **Lookup**. Start entering the contact's last name, and then select the *number* you want for the contact when it appears in the lookup list.
   - If the entry is for a new contact, enter the **Label**, press **Down** ▼, and enter the **Number**.

4. (Optional) Enter a **Quick Key**, a letter that you can press and hold from the **Main**, **Dial Pad**, or **Favorites** view of the **Phone** application, to call this speed-dial number.
5. Select **OK**.

Creating Other Types of Favorite Buttons

1. Press **Phone** .
2. Use the **5-way** to select a blank favorite button.
3. Select the **Type** pick list and select **Call Log**, **Dial Pad**, **Contacts**, **Application**, **Message, Email**, or **Web Link**.
4. Enter a label for the favorite and enter any other necessary information on the screen.
5. (Optional) Enter a **Quick Key**, a letter that you can press and hold from the **Main**, **Dial Pad**, or **Favorites** view of the **Phone** application, to open the favorite.
6. Select **OK**.

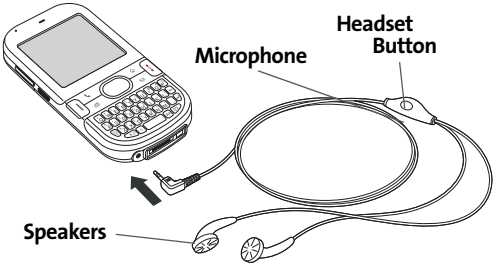
Using a Phone Headset

You can connect a phone headset for hands-free operation. If you need to use your device while driving and this is permitted in your area, we recommend using a phone headset or a hands-free car kit (sold separately).

Note:	For a list of compatible hands-free devices, go to palm.com/us/support/centro/centro_sprint.

Check the specifications for your headset or car kit to confirm compatibility. Please note that you cannot use stereo headphones with Bluetooth wireless technology to listen to music files on your Centro device.

Using a Wired Headset



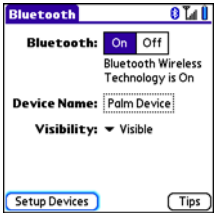
When using the headset, you can press the headset button to answer an incoming call or a call-waiting call, pick up a call that is on hold, switch between an active call and a call on hold (if the second call is incoming), and more.

Connecting to a Bluetooth Hands-Free Device

Once you set up a partnership with a Bluetooth hands-free device such as a headset or car kit, you can communicate with that device whenever it is turned on and within range. Bluetooth range is up to 30 feet (10 meters) in optimum environmental conditions. Performance and range may be reduced by physical obstacles, radio interference from nearby electronic equipment, and other factors.

Note:	In the documentation for the other device, a partnership might be referred to by a term such as trusted pair, trusted device, or pairing.

1. Press **Applications** and select **Bluetooth**, or tap the **Bluetooth icon** in the title bar.
2. Select **Bluetooth On**.
3. (Optional) Enter a device name that identifies your device when it is discovered by other Bluetooth devices.



Note:	Use the same device name for all your Bluetooth connections. If you change the device name, you need to recreate any partnerships you have already created.

4. Prepare your hands-free device to accept a connection from another Bluetooth device. (For instructions, see the documentation that came with your hands-free device.)
5. Select **Setup Devices**.
6. Select **Hands-free Setup**.
7. Follow the onscreen instructions to create a partnership with the specific hands-free device. When prompted, enter a passkey.

Important:	Some hands-free devices have a predefined passkey. If your device has a predefined passkey, you can find the passkey in the documentation for that device. Other devices provide a screen where you enter a passkey that you make up. In either case, you must use the same passkey on both your Centro device and your hands-free device. We recommend that, where possible, you make up a passkey of 16 alphanumeric characters (letters and numerals only) to improve the security of your Centro device. The longer the passkey, the more difficult it is for the passkey to be deciphered.

8. After you finish setting up the device, select **Done** to return to **Trusted Devices** view.

Note:	For some car kits, you need to initiate a Bluetooth connection from your Centro device to complete the partnership process. To do this, highlight the car kit in Trusted Devices view, press Menu, and then select Connect.

9. (Optional) Enable advanced hands-free features by pressing the **multifunction** button (MFB) on the hands-free device.

You know that the connection is successful when you see a light-blue headset icon in the title bar of the Phone application. You can now use your Centro device with the Bluetooth hands-free device.

Using a Bluetooth Hands-Free Device

After you create a partnership with your Bluetooth hands-free device and you turn it on within range (up to 30 feet or 10 meters), your Centro device automatically routes all calls to the hands-free device instead of to the earpiece on your Centro device. When a call comes in, your Centro device rings and the hands-free device beeps. Even if you answer the call on your Centro device, the call goes to the hands-free device. If you prefer to route calls to the earpiece on your Centro device, you can change the settings on your Centro device to do this; see the *User Guide* for information on customizing advanced settings for your hands-free device.

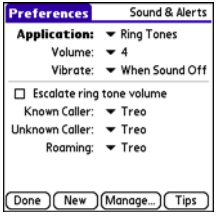
The features of a hands-free device vary by model. Check the documentation for your hands-free device for details about these features. Your Centro device can support the following actions, provided that your hands-free device also supports them:

- Answer an incoming call.
- Hang up a call and answer a call-waiting call.
- Place a call on hold and answer a call-waiting call.
- Hang up a single call.

- Transfer a call from the earpiece on your Centro device to the hands-free device.
- Ignore an incoming call.
- Redial the last number you called from the hands-free device.

Selecting Ringtones

You can set various tones for various types of incoming phone calls.



1. Press **Phone** [ ].
2. Press **Menu** [ ].
3. Select **Options** and then select **Sound Preferences**.
4. Select the **Application** pick list, and then select **Ring Tones**.
5. Select the **Volume** pick list, and then select the volume level.
6. Select the **Vibrate** pick list, and then select when you want the vibrate option to turn on.
7. (Optional) Check the **Escalate ring tone volume** box if you want the ringtone to play softly and then increase to full volume the longer it rings.
8. Select ringtones from the following pick lists:
   - **Known Caller** for an incoming call from someone in your **Contacts** or **Favorites**.
   - **Unknown Caller** for an incoming call from someone identified by caller ID who is not in your **Contacts** or **Favorites**.
   - **Roaming** for incoming calls when you're outside the Sprint National Network.
9. Select **Done**.

Resetting Your Device

Soft Reset

Performing a soft reset is similar to restarting a computer. If your Centro device is not responding or you're having trouble synchronizing with your computer, a soft reset may help. All your information is retained when you perform a soft reset.

1. Remove the battery from your device, and then reinsert it. (See "Inserting the Battery" on page 12 for details.)

Note:	The reset begins when you insert the battery and ends when the **Date & Time Preferences** screen appears.

2. Select **Done**.

System Reset

A system reset, also called a safe or warm reset, can be useful if your device loops or freezes during a soft reset. Performing a system reset allows you to get out of the loop and restores limited functionality to your device in order to uninstall a third-party application that's causing the problem. Note that after a system reset, you must perform a soft reset to restore full functionality, including the wireless features, to your device.

1. Remove the battery from your device.
2. Press and hold **Up** ▲ on the **5-way** ◯ while reinserting the battery. (See "Inserting the Battery" on page 12 for details.)
3. When **Date & Time Preferences** appears, release **Up** ▲.
4. Delete the third-party application that you suspect is causing the problem.
5. Perform a soft reset. (The wireless features of your device are not available until you complete this step.)

Hard Reset

A hard reset erases all information and third-party software on your Centro device. **Never perform a hard reset without first trying a soft reset and a system reset.** You can restore previously synchronized information the next time you synchronize.

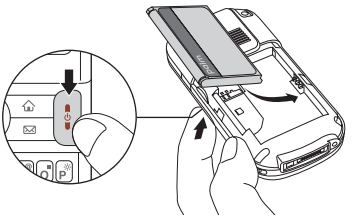
Note:	Your device might not reestablish a Sprint Power Vision session after a hard reset. To manually establish a new Sprint Power Vision session, open the Web browser to access a Web site.

A hard reset can tell you if a problem stems from your Centro device or from an application installed on it. If you do not experience the problem after you perform a hard reset, the problem is related to software you installed.

Important:	If you set a password on your device, performing a hard reset reformats your device (the message "Reformatting in progress" is displayed). This is a more severe form of a hard reset, which removes all your information and restores your formats, preferences, and other settings to the factory default settings.

Note:	Some third-party applications do not create a backup on your computer when you synchronize. If you perform a hard reset, you may lose data in these applications and you need to reinstall these applications after the hard reset. Please contact the developer to find out which information is backed up during synchronization.

1. Remove the battery from your device.
2. Press and hold **Power/End** while reinserting the battery. (See “Inserting the Battery” on page 12 for details.)
3. When the second Palm® logo appears, release **Power/End**.
4. When the “Erase all data?” prompt appears, press **Up** to confirm the hard reset.



5. If a “Reformatting in progress” message appears, do not touch your device until the process is complete. This may take up to ten minutes.
6. Follow the onscreen instructions to align the screen and set the date and time.
7. (Optional) If you want to confirm that the hard reset was successful, press **Applications** and select **HotSync**. (If you see your device name in the upper-right corner, the hard reset was *not* successful. If you do not see your device name, the reset was successful.)
8. Sync to restore any previously synchronized information.

Information Management Tools

In This Section

- Synchronizing Information—The Basics
- Personal Information Management
- Working With Your Pictures and Videos
- Listening to Music
- Working With Your Office Files
- Installing Applications
- Using Expansion Cards
- Customizing Your Device
- Locking Your Keyboard and Screen

Synchronizing Information—The Basics

Synchronizing means that information that is entered or updated in one place (your device or your computer) is automatically updated in the other, so there's no need to enter the information twice. We strongly recommend that you synchronize your Centro device with your computer or corporate server frequently to keep your information up-to-date (and backed up) in both locations.

Important:	To sync your information, you must install the software from the Palm Software Installation CD that came with your Centro smart device—even if you sync with Outlook or another third-party application.

Information from all the following applications is updated by default each time you synchronize your device with your desktop software:

Tip:	You can also set up the VersaMail® application to synchronize email on your device with email on your computer. See the VersaMail application User Guide located on your Palm Software Installation CD, or visit **palm.com/us/support/centro/centro_sprint** for more information.

How each application syncs depends on your computer type and the desktop software you are using, as follows:

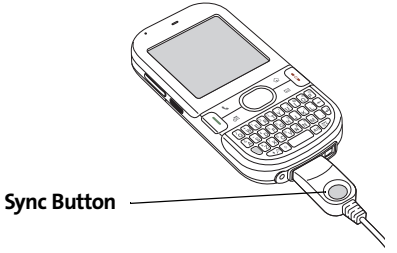
Computer	Desktop	What Syncs and Where
Windows	Outlook	• Calendar, Contacts, Memos, and Tasks sync with Outlook. • Pics&Videos syncs with Palm® Desktop software.
Windows	Palm Desktop software	All applications sync with Palm Desktop.
Mac	Palm Desktop software	All applications sync with Palm Desktop.

Tip:	You can download a trial version of Microsoft Outlook and learn about discount offers by visiting: palm.com/us/support/centro/centro_sprint.

1. Connect your device to your computer. See the *User Guide* for instructions.

Note:	**If you're performing initial setup, your device should already be connected to your computer and you should have already installed the desktop synchronization software from the Palm Software Installation CD.**

2. Press the sync button on the sync cable.



A message indicates that synchronization is in progress.

3. Wait for messages indicating that the process is complete before you disconnect the sync cable.

If you're finishing your initial setup, you now have the option to install bonus software from palm.com/us/support/centro/centro_sprint. If you choose to install some of the bonus software, you need to sync again to install the software on your device. To install bonus software later, see "Installing Applications" on page 78.

Note:	For more information on synchronization, as well as troubleshooting tips, see the *User Guide*.

Managing Your Contacts

Adding a Contact

1. Press **Phone** .
2. Select the **Contacts** favorite button.

Tip:	You can also open **Contacts** from **Applications** view.

3. Select **New Contact**.
4. Use the **5-way** to move between fields as you enter information.
5. (Optional) Do any of the following:
   - **Add a caller ID photo:** Select the **Picture** box, and then do one of the following:
     - Select **Camera** to take a picture and add it to this contact when you save the picture.
     - Select **Photos** to add an existing picture to this contact.
   - **Add a caller ID ringtone:** Select the **Ringtone** pick list and select a ringtone from the list to give incoming calls from this contact a distinctive ring.
   - **Place the entry in a category or mark it private:** Select **Details** (see the *User Guide* for more information).
   - **Add a note to an entry:** Select **Note** .
   - **Display additional fields for this contact:** Select **Plus** .
6. After you enter all the information, select **Done**.

Viewing or Changing Contact Information

1. In the **Contacts** list, begin entering one of the following for the contact you want to view or edit:
   - First name (JOH for John).
   - Last name (SMI for Smith).
   - First initial and last name (JSM for John Smith).
2. Select the name of the entry you want to open.
3. Select **Edit**.
4. Make changes to the entry as necessary, and then select **Done**.

Defining Your Business Card

1. Create a new contact with your own business card information.
2. Open the contact entry containing your business card information.
3. Press **Menu** .
4. Select **Select Business Card** on the **Record** menu.

After you define your business card, you can beam it to other Palm OS® by ACCESS devices. In **Contacts** or in any **Phone** view, press **Menu** and select **Beam Business Card** on the **Record** menu.

Creating and Viewing Your Calendar

Displaying Your Calendar

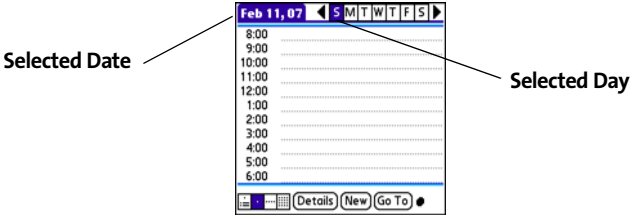
- Press **Calendar** repeatedly to cycle through the various views:
  - **Agenda** view shows your daily schedule, the number of unread email messages, and any items on your Tasks list that are overdue or due today. If there's room, **Agenda** view also shows your schedule for the next dates that have events scheduled.

  - **Day** view shows your daily schedule one day at a time.
  - **Week** view shows your schedule for an entire week. The time frames are based on the **Start Time** and **End Time** settings in **Calendar Preferences**.
  - **Month** view shows your schedule for a whole month.
- From any **Calendar** view, open the **Options** menu and select **Year** view to view a calendar for an entire year.
- From any **Calendar** view (except **Agenda** view), use the **5-way** or stylus to move to another day, week, month, or year (based on the current view).
- From any **Calendar** view (except **Agenda** view), select **Go To**, and then select a date from the calendar.

Tip:	You can customize your phone to display the most current Calendar event on the Main view in the Phone application. Press Phone, press Menu, and then select Options. Select Phone Display Options and check the Show Calendar Event box.

Creating an Event

1. Press **Calendar** until Day view appears.
2. Press **Left** ◀ or **Right** ▶ to select the desired day.

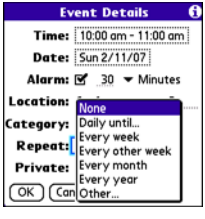


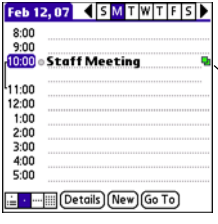
3. Select **New**.
4. Using the keyboard, enter a starting hour and minute for the event. (For example, enter **545** for 5:45.)
5. Select the **End Time** box, and then select the ending hour and minute for the event.
6. (Optional) To assign a time zone to the event, select the **Time Zone** pick list and select a city in the time zone you want.
7. Select **OK**.
8. Enter a description for the event.

Scheduling a Repeating Event

1. Create an event, and then select it.
2. Select **Details**.
3. Select the **Repeat** pick list, and then select a repeat interval. (If the interval you need doesn't appear on the list, select **Other** to define a custom interval.)
4. For weekly events, select the day(s) the event is repeated; for monthly events, select **Day** or **Date** to indicate the repeating method.
5. If the event has an ending date, select the **End on** pick list, select **Choose Date**, and then select the ending date.
6. Select **OK**.

Tip:	To enter a birthday or anniversary, add the information to the person's Contacts entry and it automatically appears in your Calendar.

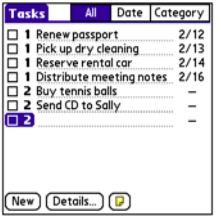




This Icon Indicates a Repeating Event

Managing Your Tasks

Adding a Task



1. Press **Applications** and select **Tasks** .
2. Select **New** to create a new task.
3. Enter a description of the task. (The text can be longer than one line.)
4. (Optional) Select **Details** to customize this task, or select **Note** to add a note to this task.

Note:	**Selecting Details lets you set a priority, category, due date, alarm, repeat interval, and privacy status for the selected task.**

Working With Your Pictures and Videos

Your device comes with an easy-to-use, built-in, 1.3-megapixel camera with 2x digital zoom. You can also receive and view photos and videos, send photos and videos to other people as attachments or as Sprint Picture Mail, and use photos to personalize your device.

Taking a Picture

1. Press **Applications** and select **Camera** .
2. By default, the **Camera** application stores your pictures in the **Palm** album on your device. If you have an expansion card inserted into your device's expansion card slot, the **Camera** application creates a **Palm** album on the card and stores pictures there. To store the picture in a different location, select the **album** pick list in the lower-right corner of the screen, and then do one of the following:
   - Select **<Album name>** to store the picture in the selected album. The storage location is based on the location of the album (device or expansion card).
   - Select **New Albums** to open a dialog box where you can enter an album name and select the storage location (device or expansion card).
3. (Optional) Adjust the **zoom** setting by pressing **Up** ▲ to select **2x** or by pressing **Down** ▼ to select **1x**.
4. Point the lens on the back of your device at the subject you want to photograph.

Album Pick List

5. Press **Center** ◯ to take the picture.
6. Select one of the following icons:

	Saves the picture in the location you selected in step 2.
	Deletes the picture.
	Lets you add an audio caption.
	Opens a list of options for sending the picture: • Select **Send with PictureMail** to send the picture as part of a Picture Mail message (see “Creating and Sending a Sprint Picture Mail Message” on page 103). • Select **Send with Online Services** to send the picture using one of the available Sprint Power Vision Online Services (see the *User Guide* for information). • Select **Upload to Online Albums** to upload the picture to your online album (see the *User Guide* for information).

Recording a Video

1. Press **Applications** and select **Camcorder** .
2. By default, the **Camcorder** application stores your videos in the **Palm** album on your device. If you have an expansion card inserted into your device's expansion card slot, the **Camcorder** application creates a **Palm** album on the card and stores videos there. To store the video in a different location, select the **album** pick list in the lower-right corner of the screen, and then do one of the following:
   - Select **<Album name>** to store the video in the selected album. The storage location is based on the location of the album (device or expansion card).
   - Select **New Albums** to open a dialog box where you can enter an album name and select the storage location (device or expansion card).
3. Adjust the position of your device until you see the subject you want to record on the screen.
4. Press **Center** to start recording.
5. After you finish recording, press **Center** again to stop.
6. Select one of the following icons:

Album Pick List

Begins playback.

Saves the video in the location you selected in step 2.

Deletes the video.

Opens a dialog box where you can adjust the volume during playback.

Opens a list of options for sending the video:

- Select **Send with PictureMail** to send the video as part of a Picture Mail message (see "Creating and Sending a Sprint Picture Mail Message" on page 103).
- Select **Send with Online Services** to send the video using one of the available Sprint Power Vision Online Services (see the *User Guide* for information).
- Select **Upload to Online Albums** to upload the video to your online album (see the *User Guide* for information).

Note:	The video recording screen displays the approximate recording time you have left, based on the space available on your device or expansion card. Actual recording time may vary depending on how fast you are moving, how many colors you are recording, and so on.

Viewing a Picture

In addition to viewing the pictures you capture with the built-in camera, you can view pictures captured on many popular digital cameras or downloaded from the Internet.

1. Press **Applications** and select **Pics&Videos**.
2. Select the album that contains the picture you want to see.
3. Select the picture you want to view.
4. Press **Right** ▶ or **Left** ◀ to scroll to the next item in the album.

5. If the picture has a voice caption, select to hear it.
6. Tap the photo or press **Center** ◯ to return to **Thumbnail** view.

Viewing a Video

In addition to viewing the videos you capture with the built-in camcorder, you can view videos captured on many popular digital video cameras.

1. Press **Applications** ⌂ and select **Pics&Videos** .
2. Select the album that contains the video you want to see.
3. Select the video you want to view. Playback begins automatically.
4. Hold down **Right** ▶ or **Left** ◀ to seek within the current video, or press **Right** ▶ or **Left** ◀ to scroll to the next item in the album.
5. Tap the video or press **Center** ◯ to return to **Thumbnail** view.

Listening to Music

You can listen to music through the speaker on the back of your device, or through stereo headphones. To listen to music, you need to transfer music files from a desktop application such as Sprint Music Manager or Windows Media® Player (Windows computers) or iTunes (Mac computers). You can then play the music files using the Pocket Tunes Deluxe™ application. Pocket Tunes Deluxe supports MP3, AAC, AAC+, eAAC+, WMA, and WMA DRM file formats.

Important:	From a Windows computer, you can transfer music files to your smart device or to an expansion card (sold separately). Mac users must transfer music files to an expansion card.

Installing Sprint Music Manager

Sprint Music Manager is a Windows desktop application that keeps all your favorite tunes organized and available. Use Sprint Music Manager to purchase and download music from the Sprint Music Store, copy music files from a CD to your PC, and organize all your songs into playlists.

Note:	Sprint Music Manager is not supported on Mac computers. See “Transferring Music Files From Your Computer (Mac)” on page 72 for information on using a Mac to transfer music files.

To install the Sprint Music Manager desktop software on a Windows PC, follow these instructions:

1. Close any applications that are currently running on your computer, including those that are minimized. (Your computer must have all its resources available to install the software.)
2. Insert the Palm Software Installation CD into the CD drive on your computer.

3. Double-click the **Sprint Music Manager** installation option to launch the Sprint Music Manager Installation Wizard. (When the installation wizard opens, follow the onscreen instructions.)
4. Click **Finish** to complete the process and reboot your computer. (Rebooting your computer completes the installation of the application and phone drivers.)

Accessing the Sprint Music Manager Quick Start Guide

When you first open the Sprint Music Manager application on your computer, an onscreen Quick Start Guide provides tutorials for the main features.

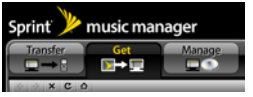
Welcome to the Sprint music manager
Quick Start Guide
Show Me How to Connect My Phone to My Computer
Show Me How to Download Music from Sprint Music Store
Show Me How to Use Sprint Music Manager
Do not ask me again
CLOSE

Click on a topic to view a tutorial of that subject.

Tip:	To display the Quick Start Guide at any time, go to the **Help** menu, and then select **Quick Start Guide**.

Downloading and Purchasing Music From the Sprint Music Store

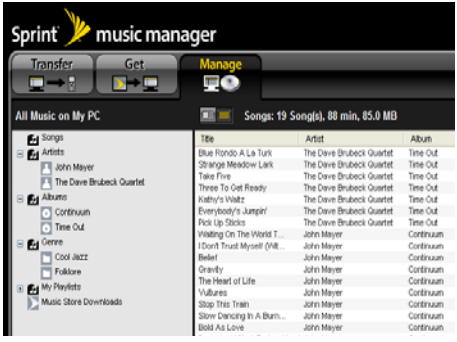
Use the Sprint Music Manager desktop application to access the Sprint Music Store and download music to your computer. You can then transfer the music from your computer to your Centro device.



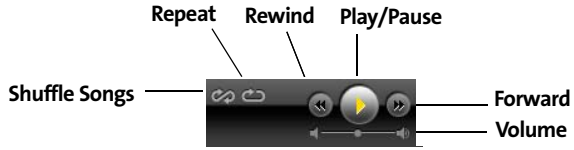
1. Open the Sprint Music Manager application and select the **Get** tab from the main window.
2. Enter the username and password for your Sprint online account, or click **register for access** if you are a first-time user.
3. Browse genres, or search for a title (see “Searching for Music Files on Your Computer” on page 68).
4. To purchase a song, click a title to highlight it, and then click **Buy It Now**. (A confirmation message appears.)
5. To download the song, click **Download**. (When the download is complete, a confirmation message appears.)

Playing Music With the Sprint Music Manager

1. Select the **Manage** tab to list all music files found on your PC.



2. By default, the music files are organized by category (including **Songs**, **Artists**, **Albums**, **Genre**, **My Playlists**, and **Music Store Downloads**.)
3. Select a category to display the songs for that category.
4. From the upper-right of the application screen, select one of the following options:



- Click **Play** to begin playback of the selected song.
- Click **Shuffle Songs** to randomize the playback of songs in the active playlist.
- Click **Repeat** to repeat playback of the entire list of songs in the playlist.
- Click **Play/Pause** to play or pause the current song.

- Click **Rewind** to play the previous song in the playlist.
- Click **Forward** to play the next song in the playlist.
- Use the **Volume** slider to adjust the song's volume level.

Searching for Music Files on Your Computer

1. Launch the Sprint Music Manager application and click the **Manage** tab.
2. Click **Add Music** (bottom-right of the window) to launch the **Add Music Wizard**.
3. Select a **Search Type**:
   - **Quick Search** looks for any new music files that have not already been added to the Sprint Music Manager.
   - **Full Search** scans all hard drives and storage devices connected to your computer. (This search for all music files is recommended during the initial setup of the Music Manager application.)
   - **Custom Search** performs a search for music files within a specified folder.
4. Place a check next to the music file format(s) you wish to search for (**MP3**, **WMA**, **MP4**, and **WAV**).

Note:	Any compatible WMA files (without DRM [Digital Rights Management] restrictions) will be detected by Sprint Music Manager and converted to an AAC+ format prior to being uploaded to your device.

5. Click **Search** to begin the search. (A list of all matching music files found on your computer is displayed.)
6. Click **Finish** to add the files to Music Manager and return to the **Manage** tab. (Click **Back** to return to the previous screen and change your search options.)

Managing the Files in Your Library

1. Launch the Sprint Music Manager application and click the **Manage** tab.

Note:	All music imported into the Music Manager application is analyzed to register its file format and file properties such as size, artist information, genre, album art, and album information.

2. Click any category within the left pane to see how Music Manager has begun organizing your files. Some of these categories include:
   - **Songs** displays a complete list of all music files which have been added to the Music Manager database.
   - **Artists** lists songs grouped alphabetically by artist. If an imported song's file properties do not contain artist information, it will be grouped into a generic Artist category.
   - **Albums** lists songs alphabetically by album.
   - **Genre** lists songs alphabetically by genre.
   - **My Playlists** generates a list of playlists detected on your computer. You can add or remove songs from the playlists at any time.
   - **Music Store Downloads** provides a list of songs which have been purchased from the Sprint Music Store.
3. Manage your playlists using the icons at the bottom of the playlist column:
   - Click **Rename playlist** to rename the selected playlist.
   - Click **Create playlist** to create a new playlist.
   - Click **Delete playlist** to delete the selected playlist.
4. To reorder songs in a playlist, or to move a song to another playlist, right-click the song title and choose an appropriate option from the menu.

Transferring Music Files From Your Computer (Windows)

To play songs on your Palm Centro™ smart device, you must copy audio files from a computer to your device using the included Pocket Tunes Deluxe™ application. Make sure the Pocket Tunes Deluxe application is open before you begin. Files can be copied from a variety of desktop music applications, including Windows Media Player, Sprint Music Manager, and others.

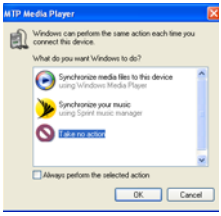
Note:	There may be restrictions that prevent you from downloading, viewing, and/or copying a video or music file (for example, DVD, CD, or MP3 file). You may also be prohibited from providing copies of the video or music file to any third person. It is your responsibility to ensure that you have obtained the legal right to use the video or music file for personal use and to honor any restrictions imposed by the original content providers.

If an expansion card is inserted into the device, on a Windows computer, the music files are copied to an "Audio" folder on the expansion card. If you don't have an expansion card inserted, the music files are copied to device memory.

For more information about Pocket Tunes, visit pocket-tunes.com.

1. If you are transferring from a Mac computer, insert an expansion card into your device. This step is optional for Windows users.
2. Connect your Centro device to your computer with the USB sync cable.
3. On your device, press **Applications** and select **pTunes**.

4. Select **Sprint Music Manager** from the dialog box.
5. From the **Sprint Music Manager** application on your computer, select the Transfer tab.
6. Drag and drop the music files from a playlist to the **Music Transfer List** at the bottom of the screen.
7. Click **Transfer Now** to transfer the music from your computer to your Centro device.


MTP Media Player
Windows can perform the same action each time you connect this device.
What do you want Windows to do?
Synchronize media files to this device using Windows Media Player
Synchronize your music using Sprint music manager
Take no action
Always perform the selected action
OK
Cancel

Tip:	If you are using **Windows Media Player**, you can also select the **Windows Media Player** option. Open **Windows Media Player** on your computer. Select the **Sync** tab, and then select **Palm Device** from the drop-down list. Select **Start Sync**. Your device must be connected to your computer using the sync cable.

Tip:	If album art is available, it appears in a corner of the Pocket Tunes display. When you select the album art, it expands to fill the screen. Select the album art again to return it to a corner of the screen. If you transfer an album to your device or SD card that does not have album art, you can place a JPEG image of the album into the same folder as the music files for that album.

Transferring Music Files From Your Computer (Mac)

On a Mac, use iTunes (included with OS X) to download music or transfer songs from a CD to your computer. On a Mac, you must insert an expansion card into the device. You cannot transfer music files to device memory from a Mac.

For more information on using the iTunes software, see the documentation that came with your Mac.

Tip:	You can also use a card reader accessory (sold separately) to transfer music files from your computer to your expansion card. Create a "Audio" folder in the root directory of the card, and store your music files in this folder.

To transfer music files from your Mac to your Centro device, do the following:

1. Drag and drop the music files onto the **Send To Handheld** droplet in the **Palm** folder.
2. Select your device name (username), the file name, and the destination (card).
3. Click **OK**.
4. Synchronize your device with your computer. (Be patient; transferring music to an expansion card can take several minutes.)

Tip:	**If you want greater control over the file size and sound quality of your music files, select Custom from the Setting pop-up menu.**

Transferring Music From a CD to Your Device

If your songs are on a CD and you want to listen to them on your device, you need to convert them to a supported file format on your computer before you transfer the files to your device. Pocket Tunes Deluxe supports MP3, AAC, AAC+, eAAC+, WMA, and WMA DRM file formats.

On a Windows computer:

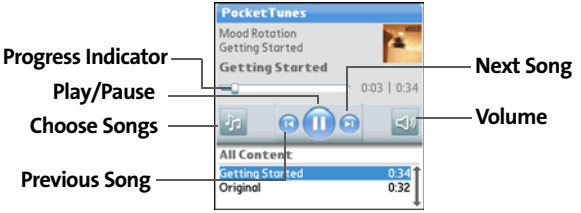
1. Open **Sprint Music Manager**.
2. Insert the music CD into your computer's CD drive.
3. Select **My Audio CD** from the column **All Music on My PC**.
4. Select the songs you want to transfer by clicking the box next to the song title. (To select all of the songs in the list, click the box at the top of the list.)
5. Select **Rip Audio CD** from the **Edit** menu.
6. Transfer the music files to your device as described in "Transferring Music Files From Your Computer (Windows)" on page 70.

On a Mac computer:

1. Open **iTunes**.
2. Insert the music CD into your computer's CD drive.
3. Click the **Import** button in the upper-right corner of the **iTunes** window.
4. After the songs are imported, click the **Eject Disk** button in the lower-right corner of the **iTunes** window.
5. Transfer the files to your device as described in "Transferring Music Files From Your Computer (Mac)" on page 72.

Listening to Music on Your Palm Centro™ Smart Device

1. Press **Applications** and select **pTunes**.
2. Do any of the following:
   - To play the current song, select **Play** or press **Space**.
   - To play the next song, select **Next Song**.
   - To play the previous song, select **Previous Song**.
   - To play a different song, select **Choose Songs** and select a song from the list.
   - To adjust the volume during playback, press the **Volume** button on the side of your device.
   - To pause playback, select **Pause**.



Tip:	You can also use the **5-way** to navigate among songs, pause and resume playback, and adjust the volume during playback.

Pocket Tunes Deluxe continues playing until it reaches the end of your list or until you select **Pause**. Music continues to play even if you switch to another application or turn off your screen. If you want to stop playing music when you exit Pocket Tunes, open the **Background Prefs** menu, uncheck the **Enable Background Playback** box, and then select **OK**.

Tip:	If you don't hear anything when you play a song, make sure the **Ringer** switch is set to **Sound On**.

Tip:	For complete instructions for using **Pocket Tunes Deluxe** with your Centro device, visit pocket-tunes.com.

Creating a Playlist

If you want to play a group of songs in a particular order, you can create a playlist.

1. Press **Applications** and select **pTunes**.
2. Press **Menu**.
3. Select **Actions**, and then select **Manage Playlists**.
4. Select **New**, and then enter a name for the playlist.
5. Select **Add Song**. Select the songs you want to include on the playlist.
6. Select **Save List**.

To play songs from a playlist, open **Pocket Tunes Deluxe**, select **Choose Songs**, and then select **Playlists**. Select the playlist you want to play, and then select **OK**.

Editing a Playlist

1. Press **Applications** and select **pTunes**.
2. Press **Menu**.
3. Select **Actions**, and then select **Manage Playlists**.
4. Highlight the playlist you want to edit, and then select **Edit**.
5. Do any of the following:
   - To delete a song from the playlist, select the song and then select **Remove**.
   - To add a song, select **Add Song**, select a song, and then select **OK**.
   - To move a song up or down one slot, select a song and then select **Up** or **Down**.
6. Select **Save List**.

Tip:	To delete a playlist, select **Manage Playlists** from the **Actions** menu, select the playlist, and then select **Delete**. Select **OK** to confirm the deletion.

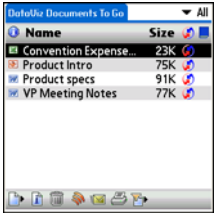
Working With Your Office Files

With the **Documents** application, you can take your important office information with you. You can create, view, and edit Microsoft Word and Excel files directly on your device. You can also view and manage PowerPoint and PDF files. For example, you can open email attachments, files you download with the Web browser, and files stored on an expansion card—as long as the files are in a supported format.

Note:	**The version of Documents To Go that comes with your device does not support Microsoft Office 2007. To access Office 2007 files on your device, you must save the files in Office 2003 format. For information about an upgrade that supports Office 2007, go to dataviz.com/office2007 (additional fees may apply).**

Opening a Document

1. Press **Applications** and select **Documents** .
2. Select the document you want from the list.



Tip:	**If you install the Documents To Go desktop software (from palm.com/us/support/centro/centro_sprint), you can use Documents To Go to transfer files to your device when you synchronize. For complete information on the Documents To Go application, install the Documents To Go desktop software, click the Documents To Go icon on your computer, and then click Help; or go to dataviz.com.**

Installing Applications

Your Palm Centro™ smart device comes with several built-in and ready-to-use applications. You can also install free bonus software applications, such as business software, games, and more. You can install the bonus software wirelessly using the **My Centro** application on your device or by downloading the bonus software from palm.com/us/support/centro/centro_sprint to your computer and then synchronize to install it on your device. You can also use the Web browser on your device or your computer to purchase and install other third-party Palm OS® by ACCESS applications. To learn about applications you can purchase for your device, go to palm.com/us/support/centro/centro_sprint.

The instructions in this section tell you how to install basic PRC (Palm OS application) and PDB (Palm OS database) files on your Centro device. Some Palm OS software uses an installer or wizard to guide you through the process. For details, consult the documentation that came with the software.

Installing Bonus Software From My Centro on Your Device

My Centro lets you download and install bonus software that you can use on your device. If the bonus software has both a desktop component in addition to a device component, you need to download the software to your computer first. See "Installing Bonus Software From Your Computer" on page 79 for details.

1. Press **Applications** and select **My Centro** .
2. Select the **Bonus** tab.
3. Select the **Install** link below the name of the application you want to install.
4. Repeat step 3 to install additional applications.

Didyouknow?	**You can also download and install Sprint-approved applications and utilities from the Sprint download site. Visit softwarestore.sprint.com for more information.**

Installing Applications From the Internet

You can use the Web browser on your smart device to install Palm OS files (PRC or PDB) directly from the Internet. When you download a PRC or PDB file, it is automatically installed on your smart device. If a file is compressed (ZIP or SIT), you need to download it to your computer and expand the file before installing it on your smart device.

Note:	**The instructions in this section tell you how to install basic PRC (Palm OS application) and PDB (Palm OS database) files on your smart device. Some Palm OS software uses an installer or wizard to guide you through the process. For details, consult the documentation that came with the software.**

1. Open the Web browser (see "Viewing a Web Page" on page 106).
2. Go to the page that contains the link to the application you want to download.
3. Press **Left** ◀ or **Right** ▶ to highlight the link to the file, and then press **Center** ◯ to initiate the download process.
4. Follow the onscreen instructions to accept and install the application.

Installing Bonus Software From Your Computer

Some bonus software applications require the installation of a desktop component. To install these applications, you must first install Palm® Desktop software from the Palm Software Installation CD that came with your device, and then download the applications to your computer.

1. On your computer, go to palm.com/us/support/centro/centro_sprint.
2. Follow the onscreen instructions to download the applications you want to install.
3. Synchronize your device with your computer to install the application(s) on your device.

Installing Other Third-Party Applications From a Computer

To install other third-party applications from a computer, you must first install Palm Desktop software from the Palm Software Installation CD that came with your device.

Important:	**Windows Vista users: Before inserting the Palm Software Installation CD, please visit palm.com/windowsvista. You'll find installation instructions, along with the most current information on using your device and desktop software with Windows Vista.**

When you download an application to your computer, it may be in a compressed format such as a ZIP or SIT file. If the file is compressed, you need to use a decompression utility on your computer, such as WinZip or Allume StuffIt Expander, before you install the application on your device.

1. On a Windows computer, select **Start > Programs > Palm > Install Tool**, and then select **Add** to browse to the application you want to add.

   On a Mac computer, drag and drop the application file(s) onto the **Send To Handheld** droplet in the **Palm** folder.
2. Select your device name from the **User** list, and then click **OK**.
3. Synchronize your device with your computer to install the application(s) on your device.

Installing Third-Party Applications From a Computer to an Expansion Card

You can install an application to an expansion card rather than to your device.

Windows:

1. Select **Start > Programs > Palm > Install Tool**.
2. Select your device name from the **User** list.
3. Select **Add** and browse to the application you want to add.
4. Select **Change Destination** and select the expansion card.
5. Select **OK.**
6. Synchronize your device with your computer to install the application(s) on your device.

Mac:

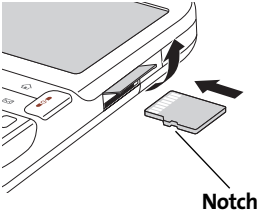
1. In the menu for Palm Desktop software, click **HotSync**.
2. Select **Install Handheld files**, and then select **expansion card** as the file's destination.

Using Expansion Cards

The expansion card slot on your device enables you to insert microSD cards (sold separately) to extend the storage capacity of your device. For example, expansion cards can store pictures, MP3 files, email attachments, games, eBooks, Microsoft Office files, Adobe Acrobat files, applications, databases, and more.

Inserting an Expansion Card

1. Gently press down on the **Battery Door**, and then slide the door downward to remove it from your device.
2. Open the door of the expansion card slot.
3. Hold your device with the screen facing you, and hold the card with the label down and the metal contacts facing up. (The notch on the card should be in the lower-left corner next to the keyboard.)
4. Insert the card into the expansion card slot until you feel the card lock into place.
5. Close the door of the expansion card slot.



Removing an Expansion Card

1. Open the door of the expansion card slot.
2. Press the card into the expansion card slot to release it from the slot.
3. After you feel the expansion card slot eject the card, remove it from the slot.
4. Close the door of the expansion card slot.

Tip:	**Your device has a push-push mechanism: push in gently to insert a card; push in gently to remove it.** **If the Ringer switch is in the Sound On position, you hear a confirmation tone when you insert or remove an expansion card.**

Opening Applications on an Expansion Card

1. Insert the expansion card into the expansion card slot. **Applications** view automatically appears.
2. Select the icon for the application you want to open.
3. Press **Center** to open the application.

Copying Applications Between an Expansion Card and Your Device

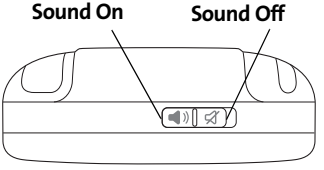
1. Make sure the card is not write-protected. (For details, see the instructions that came with your card.)
2. Press **Applications**.
3. Press **Menu**.
4. Select **Copy** on the **App** menu.
5. Select the **Copy To** pick list and select the destination: **<card name>** or **Phone**.
6. Select the **From** pick list and select the location of the application you want to copy: **<card name>** or **Phone**.
7. Highlight the application you want to copy.
8. Select **Copy**.

Silencing Sounds

You can immediately silence all alerts, ringtones, music that plays through the built-in speaker, and system sounds by sliding the **Ringer** switch to **Sound Off**. This does not, however, mute the audio during a phone call.

1. Slide the **Ringer** switch to **Sound Off**. Your device vibrates once to let you know that you've turned sounds off.
2. To hear all sounds again, slide the **Ringer** switch to **Sound On**.

When you slide the **Ringer** switch back to **Sound On**, it restores the previous sound settings.



Tip:	Your device includes a silent alarm that can vibrate even when the **Ringer** switch is in the **Sound Off** position. For information on setting the vibrate option, see the *User Guide*.

Adjusting the Brightness

Depending on the lighting conditions when you're using your device, you may need to adjust the brightness of the screen and keyboard backlight.

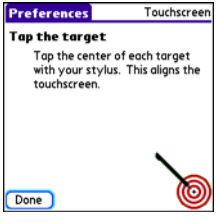
1. Press **Option** , and then press **Backlight** .

2. Press **Left** and **Right** to adjust the brightness.
3. Select **Done**.

Aligning the Screen

Occasionally, if the wrong feature is activated when you tap the screen, your device screen may need to be readjusted.

1. Press **Applications** and select **Prefs** .
2. Select **Touchscreen**.
3. Follow the onscreen instructions and tap the screen where indicated.
4. Select **Done**.



Locking Your Keyboard and Screen

Tip:	In addition to locking your keyboard and screen as described here, you can also lock your phone, your device, and individual entries. See the *User Guide* for details.

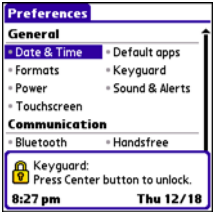
Locking Your Keyboard (Keyguard)

The **Keyguard** feature locks the keyboard so that buttons aren't accidentally pressed or items on the screen aren't activated while your device is in a pocket or bag.

By default, **Keyguard** turns on whenever the screen is off. Each time you wake up the screen, you must turn off **Keyguard** to unlock the keyboard and use your device.

To turn off **Keyguard**, do the following:

1. If the screen is off, press **Power/End** to wake up the screen.
2. Press **Center** to turn off **Keyguard**. (To turn on **Keyguard**, press **Option** and then press **Power/End** .)



You can change how quickly **Keyguard** turns on, or you can disable the feature altogether. To change the **Keyguard** settings, do the following:

1. Press **Applications** and select **Prefs** .
2. Select **Keyguard**.
3. Select the **Auto-Keyguard** pick list, and then do one of the following:
   - Select how quickly you want **Keyguard** to turn on: **When power is turned off, 5 seconds after power off**, or **30 seconds after power off**.
   - Select **Disabled** to completely disable the **Keyguard** feature until you turn it on again.
4. Select **Done**.

Locking Your Screen

You can set your device to automatically lock the screen's touch-sensitive features in certain situations.

1. Press **Applications** and select **Prefs** .
2. Select **Keyguard**.
3. Check one or both of the following boxes:
   - **Incoming calls received:** Disables the screen when the phone rings. You must use the **5-way** to select the onscreen **Answer** and Ignore buttons, or press **Talk** to answer the call or **Power/End** to ignore the call.
   - **On a call:** Disables the screen after you answer a call. You must use the **5-way** to select the onscreen buttons during the call. Use this setting to avoid accidentally pressing onscreen buttons while you're holding your device near your ear to speak.
4. Select **Done**.

Wireless Features

In This Section

- Getting Started With Sprint Power Vision
- Using Email
- Sending and Receiving Text and Picture Mail Messages
- Browsing the Web
- Watching Sprint TV
- Connecting to Devices With Bluetooth® Wireless Technology
- Beaming Information

Getting Started With Sprint Power Vision

Sprint Power Vision combines unmatched visual and sound clarity with broadband-like speeds on your wireless phone. Utilizing the fastest commercially available wireless network technology (1xEV-DO) and leveraging continued investment in handset and application development, Sprint Power Vision offers the ultimate in wireless entertainment, real imaging solutions, instant communication, and personalized information at broadband-like speeds. Your Palm Centro™ smart device is equipped with the latest in multimedia, imaging, and processing technology, and offers exclusive services, such as On Demand.

Sprint Power Vision provides wireless access to the Internet anywhere on the Sprint National Network. To sign up for Sprint Power Vision services or to access complete instructions, visit **sprint.com**. For information on charges associated with features that use a Sprint Power Vision connection, refer to your Sprint service plan.

For information on the On Demand service and using your phone as a modem, see the *User Guide*.

Enabling Sprint Power Vision

1. Make sure your device's phone is turned on, as described in "Turning Your Device's Phone On and Off" on page 17.
2. Press **Option** , and then press **Phone** .
3. When the **Connect to the Internet** dialog box appears, select **Yes** to open your device's Web browser and make a Sprint Power Vision connection.
   - If you have not already done so, select **Now** when the **Preparing Vision Services** dialog box appears. This initiates a one-time process to configure your Sprint Power Vision services. At the end of this two-minute process, your device connects to the Sprint Power Vision home page.

- If you want to cancel the connection, select **No**.

Tip:	To bypass the **Connect to the Internet** dialog box in the future, check the **Don't ask me again** box.

4. Use the **5-way** to scroll around and select from a variety of online services.
5. Press **Applications** to exit the browser and end your session.

Sprint Power Vision Features

With Sprint Power Vision services, you have access to additional features, better performance, faster Web connections, and a wider variety of online services. Features such as Web access and sending/receiving digital images are available on your Palm Centro™ smart device through the Sprint National Network.

- **Sprint Picture Mail**℠ enables you to instantly shoot, share, and print sharp, high-resolution digital pictures, and take and send short video clips with your device.
- **On Demand** enables you to set and then receive customized, up-to-date information on sports, weather, news, money, and more, on demand—the way you want it.
- **Sprint Mobile Email**℠ provides access to a variety of email services, including Yahoo!, AOL, MSN, Gmail, and other POP and IMAP servers.
- **SprintTV**℠ enables you to watch live Mobile Digital TV (MDTV) on the go with full-motion video and vivid sound.
- **Messaging** enables you to send and receive email, text (SMS), and multimedia messages, or to chat.
- **Web** gives you the experience of full-color graphic versions of popular Web sites.
- **Phone as Modem** lets you use your smart device and your Sprint Power Vision connection as a wireless modem for your laptop computer.
- **Sprint Instant Messaging (IM)** enables you to exchange short, simple text messages with another computer or smart device.

Using Email

What Email Applications Can I Use on My Smart Device?

If you've activated Sprint Power Vision, you're ready to set up an email application on your Palm Centro™ smart device. You can use an email application with your Sprint Mobile Email account, as well as with other email accounts, such as AOL or Earthlink. You can also use an email application with a corporate account.

Your device includes two email application options:

- Sprint Mobile Email℠.
- The VersaMail® application.

You can also access Web-based email, such as Hotmail, Gmail, or Yahoo! from your device's Web browser.

Note:	An email application is not an email provider. It works with an account from a provider—your Sprint account, for example—or a corporate account to transfer messages to your device.

Using Sprint Mobile Email

Install the optional **Sprint Mobile Email** application for access to a variety of email services, including the following:

- Yahoo!.
- AOL.
- MSN.
- Gmail.
- Other POP and IMAP servers.

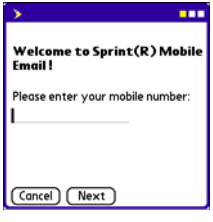
This section includes the following information:

- "Getting Started With Sprint Mobile Email" on page 93.
- "Configuring Additional Email Accounts on Sprint Mobile Email" on page 94.
- "Configuring Other Email Accounts on Sprint Mobile Email" on page 95.
- "Working With Your Sprint Mobile Email Accounts" on page 96.
- "Receiving and Viewing Email Messages Using Sprint Mobile Email" on page 97.
- "Creating and Sending Messages Using Sprint Mobile Email" on page 98.
- "Attaching Files Using Sprint Mobile Email" on page 99.

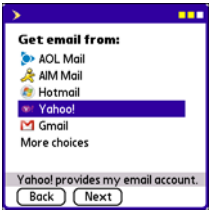
Important:	**Sprint Mobile Email** sends and receives messages using existing email accounts. Visit your email provider's Web site for more information or to set up an account, or ask your network administrator for assistance.

Getting Started With Sprint Mobile Email

1. Press **Applications** [⌂], and then select **Get Email** Sprint.
2. Follow the onscreen instructions to download and install the **Sprint Mobile Email** application on your Centro device. (For more information and complete setup instructions, visit sprint.com.)
3. When the installation is complete, press **Applications** [⌂] and select **Sprint Mobile Email**.
4. Enter the phone number for your Centro device and select **Next**.

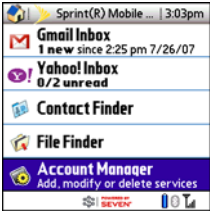


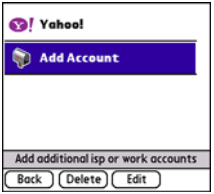
5. Select an email provider from the list and select **Next**. (If your email provider is not listed, see “Configuring Other Email Accounts on Sprint Mobile Email” on page 95.)
6. Select **Accept** to agree to the **Terms of Use** and continue with account setup. (Select **Decline** to refuse the terms and end the configuration.)
7. Enter the **User Name** and **Password** for the email account.
8. Select **Register** to initialize the service on your Centro device. (When a connection is established, **Sprint Mobile Email** retrieves your messages from the server and displays the messages in the account Inbox.)



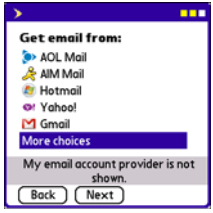
Configuring Additional Email Accounts on Sprint Mobile Email

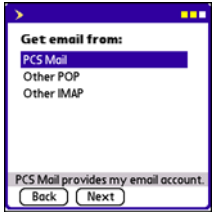
1. Press **Applications** [⌂], and then select **Sprint Mobile Email** .
2. Select **Account Manager**.
3. Select **Add Account**.
4. Select an email provider from the list. (If your email provider is not listed, see “Configuring Other Email Accounts on Sprint Mobile Email” on page 95.)
5. Select **Accept** to agree to the **Terms of Use** and continue with account setup. (Select **Decline** to terminate the account configuration.)
6. Enter the **User Name** and **Password** for the email account.
7. Select **Register** to initialize the service on your Centro device. (When a connection is established, **Sprint Mobile Email** retrieves your messages and displays them in your Inbox.)





Configuring Other Email Accounts on Sprint Mobile Email





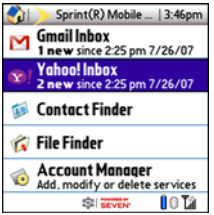
1. If your email provider does not appear in the list of providers, select **More choices** from the **Get email from:** screen and select **Next**.
2. Select the type of email account you want to configure: **PCS Mail**, **Other POP**, or **Other IMAP** and select **Next**.
   - Select **PCS Mail** to configure your Sprint email account on your Centro device. (For more information and to set up an account, visit sprint.com.)
   - Select **Other POP** to configure a POP3 email account. (Ask your account administrator or email provider for the required information described in the following steps.)
   - Select **Other IMAP** to configure an IMAP email account. (Ask your account administrator or email provider for the required information described in the following steps.)
3. Enter your user name and password and select **Next**:
   - **PCS Mail User Name** and **Password**: (Sprint Mail accounts only.) Enter the user name and password for your Sprint email account.
   - **Email Address**: Enter the complete email address of your account.
   - **Password**: Enter the password for your email account.
   - **User Name**: (POP and IMAP accounts only.) Enter the user name required for the incoming mail server.
4. Enter the information required by the incoming mail server and select **Next**:
   - **Incoming Mail Server**: Enter the complete name of the incoming mail server for your email provider (for example, **pop.mail.company.com**).
   - **Port**: Specifies the port number for the incoming mail server. (The default port is 110 for POP or 143 for IMAP.)
   - **Use SSL**: Check the box if the incoming mail server uses Secure Socket Layers (SSL).

5. Enter the information required by the outgoing mail server and select **Next**:
   - **Outgoing Mail Server**: Enter the complete name of the outgoing mail server for your email provider. (For example, **smtp.mail.company.com**.)
   - **Port**: Specifies the port number for the outgoing mail server.
   - **Use SSL**: Check the box if the outgoing mail server uses Secure Socket Layers (SSL).
   - **Require Authentication**: Check the box if your email provider requires authentication for outgoing email.
6. Review the **Account Summary**, and then select **Next**. (Select **Back** to return to a previous screen and change the configuration.)
7. Select **Register** to initialize the service on your Centro device. (When a connection is established, **Sprint Mobile Email** retrieves your messages and displays them in the Inbox.)

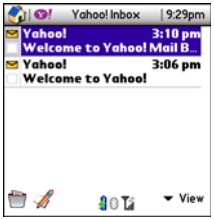
Working With Your Sprint Mobile Email Accounts

Once your email accounts are configured, you can send, receive, and organize email messages from the inbox of each email account.

1. Press **Applications** [⌂], and then select **Sprint Mobile Email** .
2. Select an email account to open the Inbox for that account.



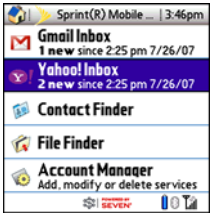
3. Do one of the following:



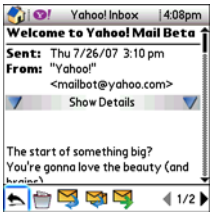
   - To read the message, select the message entry.
   - To check for new messages, press **Menu**, and then select **Receive** from the **Message** menu.
   - To delete a message, check the box next to one or more messages and select the **Delete** icon.
   - To create a new email message, select the **Compose** icon. (See "Creating and Sending Messages Using Sprint Mobile Email" on page 98 for more information.)
   - To sort the messages, select the **View** pick list, and then select an option from the list.
   - To return to the main screen, select the **Home** icon at the top of the screen.

Receiving and Viewing Email Messages Using Sprint Mobile Email

1. Open **Sprint Mobile Email** and select an email account.
2. To download new messages, press **Menu**, and then select **Receive** from the **Message** menu.
3. To read a message, select it.
4. Do one of the following:



   - Drag the slider of the onscreen scroll bar to read the entire message.
   - Select the **Delete** icon to permanently delete the message.
   - Select the **Reply** icon to reply to the sender.
   - Select the **Reply All** icon to reply to the sender and all the recipients of the message.



- Select the **Forward** icon to forward the message to a new recipient.
- Tap the onscreen arrows, ▶ or ◀, at the bottom of the message to view the previous or next message in the Inbox.
- Select the **Back** icon to return to the Inbox.
- Select **Show Details** to view additional information in the header of the message.

Creating and Sending Messages Using Sprint Mobile Email

1. Open **Sprint Mobile Email** and select an email account to open the **Inbox** for that account.
2. Select the **Compose** icon.
3. Begin entering the addressee's email address, first name, or last name. (If the information matches one or more entries in **Contacts**, **Sprint Mobile Email** displays the matching contacts. To accept a suggestion, highlight the correct contact and press **Center**. To send to a different address, keep entering the email address or name.)

4. (Optional) Enter additional addresses in the **Cc** and **Bcc** fields. (For multiple recipients in any field, enter a semicolon and then a space before entering the next recipient name or address.)
5. Enter the subject and message text. (To move between fields, press **Up** ▲ or **Down** ▼.)

Tip:	You can mark outgoing messages as high priority. Press **Menu**, select **Options**, and then select **Priority**.

6. Select one of the following buttons:
   - **Send** connects and sends the messages immediately. (If you select **Send** and the message cannot be sent for any reason, the message is stored in your **Outbox**.)

- **Save Draft** saves the message to the **Drafts** folder for the email account so that you can continue working on it at another time.
- **Cancel** deletes the message without saving or sending it.

Attaching Files Using Sprint Mobile Email

To send files such as photos, videos, or Microsoft Office documents using Sprint Mobile Email, complete the following steps:

1. Create the message to which you want to attach the file.
2. Select the paper clip icon at the top of the message.
3. Use the pick-lists at the top of the **File Finder** screen to select the location and file type:
   - Select **Handheld** in the left pick list to locate a file stored on your Centro device. (If a microSD expansion card is installed, you can also select **SD Card**.)
   - By default, all file types are listed. (To display only the files for a specific file type, select the type from the right pick list.)

4. Check the box next to one or more filenames, and then do one of the following:
   - Select **View** to view one or more files on your Centro device.
   - Select **Attach** to attach one or more files to the email message.
   - Select **Cancel** to return to the message without attaching a file.
5. Select **Send** to send the message and any attachments.

The VersaMail Application

The VersaMail application enables you to access up to eight email accounts—personal or corporate. You can view attachments through the **Documents** application on your device and interface with your corporate Global Address List (GAL). VersaMail also supports Microsoft Direct Push synchronization of email and personal information; as messages are received on the server, they are automatically downloaded to your device.

How Do I Get Started?

1. If either of the following is true, see the *User Guide for the VersaMail Application* located on the Palm Software Installation CD for setup steps:
   - You used the VersaMail application on your previous device or smartphone, and you want to transfer your settings and messages to your smart device.
   - You plan to use the VersaMail application to access an email account on a Microsoft Exchange server, a Lotus Notes server, or a Microsoft MAPI server.
2. If your email provider is listed here, skip to "Setting Up VersaMail to Work With Common Providers" on page 101.

- Adelphia
- Airmail.net
- AOL
- Apple.Mac
- AT&T (mMode & Worldnet)
- Bell South
- Cablevision
- Charter
- Comcast
- CompuServe
- Concentric
- Covad
- Cox (East, Central, & West)
- EarthLink
- Gmail (you must enable forwarding from the Gmail site)
- Juno
- Mail.com
- Media com
- NetZero
- Qwest (select areas)
- RCN
- SBC (select areas)
- Speakeasy
- USA.net
- Verizon DSL
- Yahoo! (fee-based accounts only)

3. If your email provider's name is not listed in step 2, see the *User Guide for the VersaMail Application* located on your Palm Software Installation CD for setup steps.

Setting Up VersaMail to Work With Common Providers

1. Press **Applications** and select **Email** to open the VersaMail application.

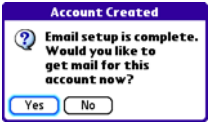
Tip:	The first time you set up the VersaMail application, you are asked if you want to continue with account setup after you open the application. Select **Continue** and go to step 3.

2. Press **Menu**, select **Accounts**, select **Account Setup**, and then select **New**.
3. In the **Email Address** field, enter your email address.
4. In the **Password** field, enter your email account password.
5. If the VersaMail application can obtain your email account settings based on your username and password, the **Next** button changes to **Done**. Select **Done**.

Account Setup
Enter Your Email Address and Password:
Email Address:
jsuser@yahoo.com
Password: *******
Yahoo! mail is accessible only if you've subscribed to the Yahoo! Mail Plus service which includes POP access.
Cancel
Done

Note:	If the **Next** button does not change to **Done**, you need to obtain certain information about your account (see the *User Guide for the VersaMail Application* for more information).

6. (Optional) Select **Yes** to download messages for this account now.



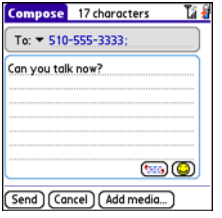
Sending and Receiving Text and Picture Mail Messages

You can exchange brief text messages with other wireless phones that have text messaging capability. You can also send Sprint Picture Mail messages (including images, videos, voice memos, and text) to other users. Both text messages and Sprint Picture Mail messages can also be sent to email addresses. Before you use your Palm Centro™ smart device to send or receive messages, please verify pricing and availability with Sprint.

Before you use Messaging, make sure your phone is turned on, as described in "Turning Your Device's Phone On and Off" on page 17.

Creating and Sending a Text Message

1. Press **Messaging** ✉.
2. Select **New**.
3. Select the **To** field to address the message:



   - Press **Center** ◯. If the recipient's name appears in the list of recent addresses, select it from the list.
   - If the recipient is in your **Contacts** list, enter the first initial and last name (no spaces), and then select the recipient's phone number or email address, depending on where you want to send the message.
   - If the recipient's name isn't in the list of recent addresses or your **Contacts** list, enter the phone number or email address.
   - If you address the message to a short code, the text and corresponding number is displayed when you jump down to the body of the message. Short codes (also known as short numbers) are brief, easy to remember telephone numbers and

text codes used to send text and multimedia messages for voting, polling, contests, surveys, chat, games, and other applications. For more information on short text codes, visit usshortcodeswhois.com.

Tip:	If you see numbers when you expect to see letters (or the other way around), you need to turn **Option Lock** on by pressing **Option** twice or turn it off by pressing **Option** once.

4. Press **Down** ▼ to jump to the body of the message.
5. Enter your message or select **QuickText** to insert predefined phrases. To insert emoticons, select .
6. Select **Send**.

Creating and Sending a Sprint Picture Mail Message

Sprint Picture Mail messages consist of pictures, videos, text, and sounds. You can include pictures and videos you captured with the built-in camera as well as any of the following items:

- Pictures
- Videos
- Text messages
- Voice memos

The first time you share a picture or video, you are prompted to register your Sprint Picture Mail account and establish a password. When prompted, enter a four- to 32-digit, alphanumeric password and press **Center** . Once you receive confirmation, you can continue to send or upload pictures and videos.

1. Press **Messaging** .
2. Select **New**.

3. Select the **To** field to address the message:
   - Press **Center** ◯. If the recipient's name appears in the list of recent addresses, select it from the list.
   - If the recipient is in your **Contacts** list, enter the first initial and last name (no spaces), and then select the recipient's phone number or email address, depending on where you want to send the message.
   - If the recipient's name is not in the list of recent addresses or in your **Contacts** list, enter the mobile number or email address.

Tip:	You may need to press **Option** to enter letters or numbers. The **Option Lock** setting defaults to the setting you used the last time you addressed a message.

4. Select **Add media**.
5. Select the **Media** icon and select one of the following:
   - **Attach from device** lets you attach a picture or video from your device.
   - **Attach from Online** lets you attach a picture or video from your online album. See the *User Guide* for information.
   - **Take new picture** prompts you to take a new picture with the built-in camera and attach it to the message.
   - **Take new video** prompts you to capture a new video with the built-in camcorder and attach it to the message.

6. Repeat step 5 for each item you want to attach.
7. Enter your message or select **QuickText** to insert predefined phrases. To insert emoticons, select ☺.
8. Select **Send**.

Your device uploads the pictures or videos to the Sprint Picture Mail Web site (sprint.com/picturemail), creates a private Guest Book for the recipient on the Sprint Picture Mail Web site, and sends your message to the recipient.

Receiving Messages

When your phone is on and is in an area of wireless coverage, you automatically receive new text messages.

The new message alert may include any of the following buttons:

- **OK** dismisses the alert and places the message in your Inbox.
- **Reply** opens **Chat** view, where you can reply to a text message. To send a multimedia message reply, select **Add** from **Chat** view.
- **Call Back** dials the sender's phone number.
- **Go To Msg** opens the message so you can view its full contents.
- **Go To URL** opens the Web browser so you can view the full contents of the message in your online Sprint Picture Mail account. See the *User Guide* for details.
- **Delete** removes the received message from your device.

Browsing the Web

Viewing a Web Page

The Web browser optimizes Web pages for your device, so that you can see most of the content without scrolling left or right.

1. Make sure your phone is turned on (see "Turning Your Device's Phone On and Off" on page 17).
2. Press **Applications** and confirm that data services are available. You should see either the or the icon.

Note:	If you do not see either of the above icons, data services are not available in your current location and you cannot connect to the Internet.

3. Select **Web**.
4. Enter a Web page address (URL) in the address bar and select **Go**. If you browse to a secure Web page, a lock appears in the address bar.

5. Do any of the following to navigate within the Web page:
   - **View a page in wide layout format** (as on your computer): Press **Menu**, select **Options**, and then select **Wide Page Mode**.
   - **Scroll through the page:** In **Optimized Mode** (the default format, which is optimized for your device screen), press **Up** or **Down**. In **Wide Page Mode**, press **Up**, **Down**, **Left**, or **Right** to scroll in all directions.

- **Follow a link to another Web page:** In **Optimized Mode**, highlight the link by pressing **Up** ▲, **Down** ▼, **Left** ◀, or **Right** ▶, and then press **Center** ◯ to go to the selected page.

Tip:	In **Wide Page Mode**, use the stylus to tap a link.

- **Submit a form:** Enter the information and then select the onscreen button to submit the form. If the form doesn't have an onscreen button, press **Return** ↵.

6. Use the **5-way** ◯ to access any of the following icons in the title bar:

Tip:	To quickly jump to the title bar from anywhere on a Web page, press **Space** to go to the address bar, and then press **Up** on the **5-way**.

Goes to the previous Web page.

Goes to the next Web page.

Refreshes the page with the latest content from the Internet.

Opens a list where you can select **Fast Mode** (no images or style sheets) or **Normal Mode** (with images and style style sheets).

Opens a dialog box where you can enter a Web address you want to go to or view a list of recently viewed Web pages.

Goes to your home page.

Displays a list of your bookmarks and saved pages.

Downloading Files From a Web Page

The Web browser lets you download files that are recognized by one of the applications on your device.

Item	Supported File Types
Pictures	JPEG, BMP, WBMP, GIF, PNG
Videos	MP4, 3G2, ASF
Ringtones	MIDI, QCELP, AAC, AAC+
Music	MP3

1. Go to the page that contains the link to the file you want to download.
2. Press **Left** ◀ or **Right** ▶ to highlight the link to the file, and then press **Center** ◯.
3. If prompted, select what you want to do with the file: **Play**, **Save To Device**, or **Save To Card**.
4. Select **Yes**.

Creating Bookmarks

With bookmarks, you can quickly access a Web page without entering the address every time.

1. Navigate to the Web page you want to bookmark.
2. Press **Menu** ☰.
3. Select **Add Bookmark** from the **Page** menu.
4. (Optional) Change the entries in the **Name** and **Description** fields.
5. Select **OK** and then select **OK** again.

Viewing a Bookmark

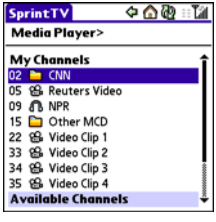
1. Select the **Bookmarks view** icon at the top of a Web page.
2. Select the bookmark or saved page you want to view.

Watching Sprint TV

The Sprint TV application enables you to view streamed audio and video media from various channels on your device.

Accessing Streamed Media

1. Press **Applications** and select **Sprint TV**.
2. On the **Media Player** screen, select **Sprint TV**.
3. To stream audio or video content, select a channel. The icon indicates audio content; the icon indicates video content. The icon indicates that the channel contains multiple content items. Select the channel to view all items.



Tip:	Select the Web browser's home icon to return to the Media Player screen.

Viewing Streamed Media

Once you connect to the server, playback begins immediately. Use the following controls when viewing or listening to streaming media:

- Select to return to the channel list.
- Select or press **Center** to pause playback of nonlive content such as videos on demand.
- Select or press **Center** to stop playback of live content.
- Select or press **Center** to resume playback after pausing or to begin viewing again after stopping.
- Select or press **Left** to view the channel list with the first channel highlighted.
- Select or press **Right** to view the channel list with the last channel highlighted.
- A few seconds after playback begins, the toolbar is hidden and you can view the content on the full screen. Press **Up** or **Down** to display the toolbar; press **Up** or **Down** again to hide the toolbar again.
- Press the **Volume** button on the side of your device to adjust the volume.

Connecting to Devices With Bluetooth® Wireless Technology

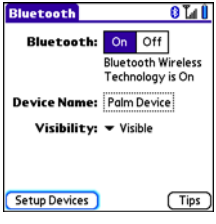
With your device's built-in Bluetooth® wireless technology, you can connect to a number of Bluetooth devices, such as a headset, car kit, printer, or GPS receiver, as well as to other phones and handhelds that are equipped with Bluetooth wireless technology. If your computer is enabled with Bluetooth wireless technology, you can also synchronize wirelessly or use your device as a wireless modem. See the *User Guide* for details.

You can create a list of Bluetooth devices that you trust to communicate with your Centro device. When communicating with trusted devices, your Centro device skips the discovery process and creates a secure link as long as the Bluetooth device is within range. Bluetooth range is up to 30 feet (10 meters), depending on environmental conditions, including obstacles, radio interference from nearby electronic equipment, and other factors.

Entering Basic Bluetooth Settings

To use your Centro device's Bluetooth functionality, you need to turn the Bluetooth feature on, and you may need to make your device either temporarily or permanently visible. You can also enter a name for your device.

1. Press **Applications** and select **Bluetooth** .
2. Select **Bluetooth On**.
3. (Optional) Enter a device name that identifies your Centro device when it is discovered by other Bluetooth devices.



Note:	Use the same device name for all your Bluetooth connections. If you change the device name, you need to recreate any partnerships you have already created.

4. Select the **Visibility** pick list and select one of the following:
   - **Visible** enables Bluetooth devices that are not on your **Trusted Device** list to request a connection with your device. Your device remains accessible to other devices until you turn this option off.
   - **Temporary** enables Bluetooth devices that are not on your **Trusted Device** list to request a connection with your device during the next two minutes. Your device reverts to the **Hidden** setting and becomes inaccessible to other devices after two minutes.

Important:	**For your Centro device to be visible to other Bluetooth devices, the Bluetooth setting must be set to On, and visibility must be set to Visible or Temporary. Your Centro device screen does not need to be turned on. If you are requesting a connection with another device, or if you are accepting a request from a trusted device, your Centro device can be set to any of the Visibility options.**

   - **Hidden** allows only devices with which you have previously formed a partnership to request a connection with your Centro device. New devices cannot request a connection.

Requesting a Connection With Another Bluetooth Device

1. Press **Applications** and select **Bluetooth**.
2. If you have not already done so, enter the basic Bluetooth settings as described in "Entering Basic Bluetooth Settings" on page 111.
3. Select **Setup Devices**.

4. Select **Trusted Devices**.
5. Select **Add Device**. (The **Discovery** icon appears, indicating that the discovery process is active.)
6. Select the **Show** pick list and select **Nearby devices**.
7. If the device you want to add doesn't appear in the discovery results list, make sure that the other device is ready to receive a connection request (see the device's documentation), and then select **Find More** on your Centro device.

8. Enter the same passkey on your Centro device and on the Bluetooth device, and then select **OK**.

Important:	Some Bluetooth devices have a predefined passkey. If your device has a predefined passkey, you can find the passkey in the documentation for that device. Other Bluetooth devices provide a screen where you enter a passkey that you make up. In either case, you must use the same passkey on both your Centro device and your Bluetooth device. We recommend that, where possible, you make up a passkey of 16 alphanumeric characters (letters and numerals only) to improve the security of your Centro device. The longer the passkey, the more difficult it is for the passkey to be deciphered.

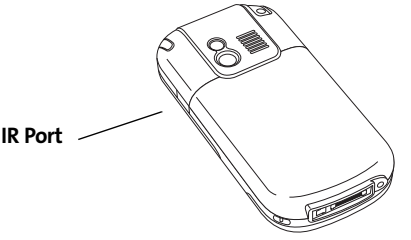
9. Select **Done**.

Tip:	**To accept a connection request from another Bluetooth device, enter the correct settings as described in "Entering Basic Bluetooth Settings" on page 111, and then enter the same passkey on your Centro device and on the Bluetooth device. If you want to form a partnership with the requesting device, check the Add to trusted device list box. Select OK.**

Beaming Information

Your Centro device is equipped with an IR (infrared) port that enables you to beam information to another Palm OS® by ACCESS device with an IR port. The IR port is located on the side of your device, above the expansion card slot door, behind the small dark shield.

For best results, the path between the two devices must be clear of obstacles.



Beaming an Entry or a Category

1. Select the entry or category you want to beam. (You cannot beam an item that has a lock next to it.)
2. Press **Menu**.
3. From the **Record** menu, select **Beam** to send an individual entry, or select **Beam Category** to send all entries in the current category.
4. When the **Beam Status** dialog box appears, point the IR port on your Centro device directly at the IR port of the receiving device.
5. Wait for the **Beam Status** dialog box to indicate that the transfer is complete before you continue using your Centro device.

Tip:	You can beam your business card. From the Main view in the Phone application, press Menu, and then press M. You can also beam an application; see the *User Guide* for information.

Receiving Beamed Information

1. Turn on your screen.
2. Select the beam command on the transmitting device.
3. Point the IR port on your Centro device directly at the IR port of the transmitting device to open the **Beam Status** dialog box.
4. When the **Beam Status** dialog box appears, select a category or an expansion card. (If you don't select a category, the item is placed in the Unfiled category.)
5. Select **Yes** to receive the information or **No** to refuse it.

Important Safety Information

In This Section

- General Precautions
- Maintaining Safe Use of and Access to Your Device
- Using Your Phone With a Hearing Aid Device
- Caring for the Battery
- Radiofrequency (RF) Energy
- Bluetooth® Qualification Program
- Static Electricity, ESD, and Your Device
- Owner's Record
- User's Guide Proprietary Notice

This guide contains important operational and safety information to help you safely use your Palm Centro™ smart device. Failure to read and follow the information provided in this guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your device properly and maintaining safe, satisfactory service.

- Speak directly into the microphone.
- Avoid exposing your device and accessories to rain or liquid spills. If your device does get wet, immediately turn the power off and remove the battery.
- Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, or bending it, or sitting on it.
- Any changes or modifications to your device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note:	**For the best care of your device, only Sprint authorized personnel should service your device and accessories. Failure to do so may be dangerous and void your warranty.**

Maintaining Safe Use of and Access to Your Device

Do Not Rely on Your Device's Phone for Emergency Calls

Wireless phones such as the one on your Centro device operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any wireless phone for essential communication (for example, medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Note:	**Purchase an optional hands-free accessory at your local Sprint Store. For more information, visit sprint.com.**

Following Safety Guidelines

To operate your device safely and efficiently, always follow any special regulations in a given area. Turn your device's phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Device's Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external

RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:	**Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.**

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.

- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:	**Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.**

Restricting Children's Access to Your Device

Your Centro device is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the device and/or its phone, or make calls that increase your monthly bill.

Using Your Phone With a Hearing Aid Device

Your Palm® Centro™ Smart Device is compliant with the FCC Hearing Aid Compatibility (HAC) requirements. For additional HAC information, including the HAC rating of this product, please refer to palm.com/centroHAC.

Your device has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing-device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label on the box. **Your Centro smart device phone has an M4 and T4 rating**.

These ratings are not guarantees. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices contain telecoils.)

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to those of phones. Ask your hearing health-care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “best use.” This is synonymous for T ratings.

Palm further suggests that you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. If you experience interference or find the quality of service unsatisfactory after purchasing your device, promptly return it to the store within 30 days of purchase. With the Palm 30-day Risk-Free Guarantee, you may return the device within 30 days of purchase for a full refund, and you will only be responsible for charges based on your actual usage.

Getting the Best Hearing Device Experience With Your Device

To further minimize interference:

- There is usually less interference on the microphone setting than on the telecoil setting.
- Set the phone’s screen and keyboard backlight settings to ensure the minimum time interval.
- Move the phone around to find the point with the least interference.
- If your hearing aid is equipped with a telecoil, turn on the HAC setting on your device.

Turning on the HAC Setting

When the HAC setting is on, your device sends the audio from your phone calls to the telecoil rather than to the microphone of your hearing aid. You are likely to hear calls much better because volume is increased and background noise and feedback are diminished. The HAC setting improves only the calls you listen to through the earpiece. Turn off the Bluetooth feature. It does not affect calls heard on the speakerphone or with a car kit or headset. HAC requires extra battery power, so watch your battery consumption when it's turned on.

Caution:	**Do not turn on the HAC setting unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.**

1. Make sure your phone is turned on (see “Turning Your Device’s Phone On and Off” on page 17).
2. Press **Phone** [ ].
3. Press **Menu** ( ).
4. Select **Options** and then select **Phone Preferences**.
5. Check the **Hearing Aid Compatibility** box.
6. Select **OK**.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Centro devices resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint or manufacturer-approved batteries and accessories found at Sprint Stores or through your device's manufacturer, or call 1-866-343-1114 to order. They're also available at **sprint.com**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month: -4° F to 140° F (-20° C to 60° C)
  - More than one month: -4° F to 113° F (-20° C to 45° C)

Battery Safety Information

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

Disposal of Lithium-Ion (Li-Ion) Batteries

Do not handle a damaged or leaking li-ion battery as you can be burned.

For safe disposal options of your li-ion batteries, contact your nearest Palm authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radiofrequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radiofrequency Safety

The design of your Centro smart device complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Palm-supplied or -approved carrying case, holster, or other body-worn accessory. Use of non-Palm-approved accessories may violate FCC RF exposure guidelines. Be sure to use an accessory that contains NO metal (snaps, clips, etc.) and provides AT LEAST 1.5 cm of separation between the users body and the unit.

For more information about RF exposure, visit the FCC Web site at fcc.gov.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design, and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported (FCC) SAR values of the Centro smart device are:

Maximum SAR Values	CDMA Cellular	CDMA PCS
Head	1.09(W/1Kg)	1.35 (W/1Kg)
Body	0.817 (W/1Kg)	0.423 (W/1Kg)

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines and is certified with the FCC as:

FCC ID # O8F-747

IC ID # 3905A-747

More information on the phone's SAR can be found from the following FCC Web site: https://gullfoss2.fcc.gov/prod/oet/cf/eas/reports/GenericSearch.cfm.

Bluetooth® Qualification Program

Information about this listing can be found at:

https://programs.bluetooth.org/tpg/listings.cfm

Bluetooth® QD ID B013348

Static Electricity, ESD, and Your Device

Electrostatic discharge (ESD) can cause damage to electronic devices if discharged into the device, so you should take steps to avoid such an occurrence.

Description of ESD

Static electricity is an electrical charge caused by the buildup of excess electrons on the surface of a material. To most people, static electricity and ESD are nothing more than annoyances. For example, after walking over a carpet while scuffing your feet, building up electrons on your body, you may get a shock—the discharge event—when you touch a metal doorknob. This little shock discharges the built-up static electricity.

ESD-Susceptible Equipment

Even a small amount of ESD can harm circuitry, so when working with electronic devices, take measures to help protect your electronic devices, including your Palm® device, from ESD harm. While Palm has built protections against ESD into its products, ESD unfortunately exists and, unless neutralized, could build up to levels that could harm your equipment. Any electronic device that contains an external entry point for plugging in anything from cables to docking stations is susceptible to entry of ESD. Devices that you carry with you, such as your device, build up ESD in a unique way because the static electricity that may have built up on your body is automatically passed to the device. Then, when the device is connected to another device such as a docking station, a discharge event can occur.

Precautions Against ESD

Make sure to discharge any built-up static electricity from yourself and your electronic devices *before* touching an electronic device or connecting one device to another. The recommendation from Palm is that you take this precaution before connecting your device to your computer, placing the device in a cradle, or connecting it to any other device. You can do this in many ways, including the following:

- Ground yourself when you're holding your mobile device by simultaneously touching a metal surface that is at earth ground. For example, if your computer has a metal case and is plugged into a standard three-prong grounded outlet, touching the case should discharge the ESD on your body.
- Increase the relative humidity of your environment.
- Install ESD-specific prevention items, such as grounding mats.

Conditions That Enhance ESD Occurrences

Conditions that can contribute to the buildup of static electricity in the environment include the following:

- Low relative humidity.
- Material type (The type of material gathering the charge. For example, synthetics are more prone to static buildup than natural fibers like cotton.)
- The rapidity with which you touch, connect, or disconnect electronic devices.

While you should always take appropriate precautions to discharge static electricity, if you are in an environment where you notice ESD events, you may want to take extra precautions to protect your electronic equipment against ESD.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Palm® Centro™ Smart Device

Serial No.:

User's Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

User's Guide template version 5B (October 2005)

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